

Sales Bulletin



To : Hong Kong & Macau BSP Agents
Date : 15 May 2025

From : Sales & Distribution
Ref : IL / SB - 05 / 40

CX Fuel Surcharges (Effective 01 June 2025)

CX Fuel Surcharges will be decreased for tickets issue / exchange on / after 01 June 2025 and travel on / after 01 June 2025.

Details :

1. The surcharge will be applied for ticket issue / exchange on / after 01 June 2025.
The application of fuel surcharge for tickets issue / exchange / re-issue as follows :
 - For new tickets : New fuel surcharge applies
 - For ticket re-issuance (Rebooking / Re-routing)
 - a) Totally un-used tickets (exchange) : New Fuel Surcharge apply
 - b) Partially used tickets (re-issue) : Applicable historical fuel surcharge apply based on the original ticket issue date
2. Historical fuel surcharge remains unchanged and will be carried for any ' Involuntary ' changes in ticket reissuance.
3. For CX flight coupons between HKG and South West Pacific, North America, Europe, Middle East, Africa.
between Japan and USA,
between USA / Spain and Brazil / Chile / Peru,
between Australia / New Zealand and Chile,
between United Kingdom / South Africa and Brazil,
between Qatar and Brazil / Croatia / Kenya / Russia / Serbia / Seychelles / South Africa / Ukraine.

POS worldwide for journey ex Japan : JPY 13,500 or equiv.

POS Hong Kong : HKD 569

POS Canada : CAD 102.00

POS New Zealand : NZD 124

POS elsewhere : USD 72.90 or equiv.

4. For CX flight coupons between HKG and South Asia Sub-Continent.

POS worldwide for journey ex Japan : JPY 6,500 or equiv.

POS Hong Kong : HKD 264

POS Canada : CAD 47.30

POS New Zealand : NZD 57

POS elsewhere : USD 33.80 or equiv.

5. For CX flight coupons not specified above :

**POS worldwide for journey ex Japan : JPY 8,000 (for sector JP - TW / HK),
JPY 3,000 (for other sectors) or equiv.**

POS worldwide for sector from Chinese mainland to Hong Kong : CNY135
from Hong Kong to Chinese mainland : HKD165 or equiv.

POS worldwide for journey ex Philippines : PHP 386 (for sector between PH - HK),
USD 18.20 (for other sectors) or equiv.

POS Hong Kong : HKD 142

POS Canada : CAD 25.40

POS New Zealand : NZD 31

POS elsewhere : USD 18.20 or equiv.

6. The surcharges is applicable per passenger, per CX flight coupon and will be collected from all passengers regardless of ticket stock except
- a) Code-shared ferries to / from HK on all CX sectors
 - b) POS Bangladesh for any journey ex BD on all CX sectors
 - c) POS worldwide for CX marketing flights within Japan.
7. The surcharge applies to all fare types and regardless of class of travel and type of fares including Frequent Flyer Program.
8. The surcharge is to be collected at point of sale and show as // YR // in the taxes / fees / charges box in the ticket.

9. There is no exemption to any category of passengers (such as children / infants / senior / AD / FOC... etc. For ID, please refer to carrier), except infant without seat is exempted for POS PH, ex PH, sector between PH - HK.
10. The surcharge is interlinable and the amount shall accrue to CX .
11. For ticket cancellations, the residual of fare will offset the refund handling fee and / or local refund administrative fee only. Fuel surcharge will not be used to offset the cancellation penalty.
12. The surcharge will apply until further notice.

System updated.