



# CATHAY AGENTS

## Online Service Requests

### Save time and go online

Need to make a request? Go online to [cxagents.com](https://cxagents.com) and submit an online service request in 3 easy steps:

1. Sign in to Cathay Agents
2. Select "Service Request"
3. Click on "New Service Request"

#### What can I request?



- Wait Lists
- Name Correction
- Schedule change/Flight cancellation
- Questions & Information

**Our contact center will answer within 24 hours,  
during regular business hours.**

Standard Time: Mon-Fri: 0600-1730 PST / 0900-2030 EST  
Daylight Savings Time: Mon-Fri: 0700-1830 PST / 1000-2130 EST

#### Other tools available to you



- Groups
- Policies & News
- Newsletter
- Cathay Program
- Our Network
- CX Experience
- FAQ's

**Visit [cxagents.com](https://cxagents.com) today**

Not a member? Sign up here to create your account and explore the new features we have to offer. You will need an email and ARC/IATA number to activate your personal profile.

Already a member? Or need to activate your account? Log in here.



**CATHAY PACIFIC**

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