



Cathay Agents



Dear [REDACTED],

Cathay Insights - June 2020

We're welcoming passengers back in Amsterdam from 21 June!

I hope you, your families and your teams are staying well during these challenging times. We recognize that many of your customers rely on us to maintain vital links with Asia and we continue take that responsibility very seriously. Whilst it certainly isn't business as usual, our teams across Cathay Pacific have been helping communities in Europe by delivering essential supplies and repatriating customers stranded far away from home.

With the gradual easing of restrictions around the world, we are happy to announce that Cathay Pacific will resume its passenger flights from Hong Kong to Amsterdam as of June 21, 2020 with two flights per week (D3, D7). From July 12, 2020 this will increase to three times a week (D3, D6, D7).

As you would expect, I would like to reassure you that the safety and wellbeing of our people and our mutual customers is the top consideration in everything we do. Find out more below on the initiatives we have taken to help your customers fly confidently.

Until we fly again together, please take care of yourselves and your loved ones.

See you soon.

Kinto Chan
Regional General Manager, Europe

Please note that these changes are subject to governmental travel restrictions and ongoing review and may be adjusted as the current situation continues to develop.

Reopening the world

We're constantly monitoring and adapting to the latest travel information and restrictions, and we



remain dedicated to getting you where you need to be. On our website, you'll find the most up-to-date information regarding our current and upcoming flights

[View July network additions >](#)

Fly confidently with Cathay Care



Your travellers' wellbeing is of paramount importance to us. That is why we have introduced Cathay Care, a series of enhanced measures across every stage of the journey – from check-in to cabin – so your travellers can fly with confidence.

[Read more >](#)

'Fly (worry) free' has been extended



We understand being flexible is more important now than ever – that is why we are offering free and unlimited changes for all new tickets purchased before 31 July, with unlimited changes available up to one year after ticket purchase, at no extra cost.

[Read more >](#)

From 1 June 2020, air transit services at Hong Kong International Airport resumed in phases. Passengers will be able to transit through Hong Kong if:



Hong Kong transit restrictions

- Their itinerary is contained in a single booking
- They meet the entry requirements of their final destination
- They have their baggage checked through to the final destination
- They have been issued their onward boarding pass(es) from their origin and
- The connection time between flights is within 24 hours.

[Read more >](#)

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