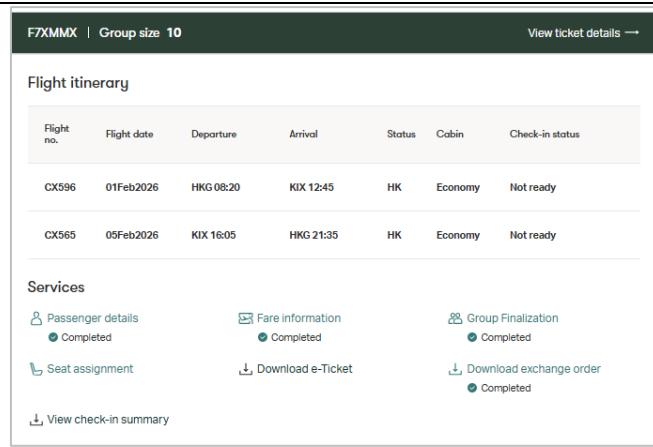# New "Retry View Seat" Function

22Jan2026

We are pleased to introduce a new enhancement, 'Retry View Seat', to the seat assignment function in OLGM. Please find the details below.

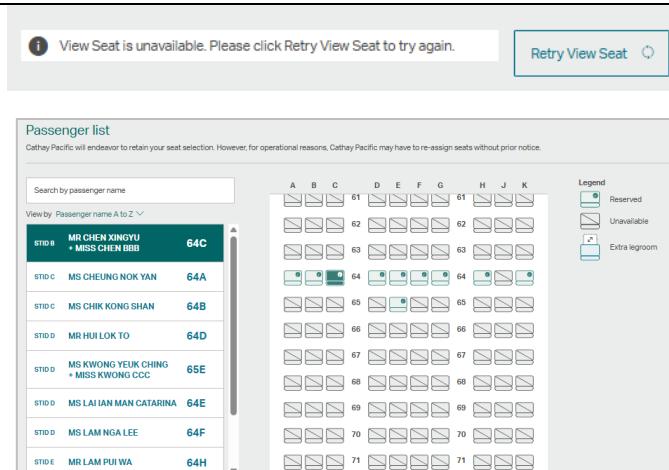## 1. Seat Assignment Available After Group Finalization

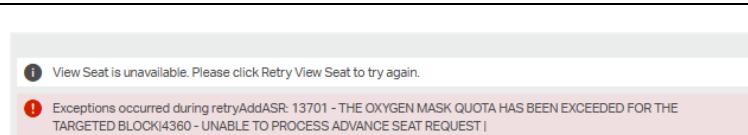|	
Once the Group Finalization status is marked as **"Completed"** in the OLGM group booking details, seat assignment will be available. You can immediately view the seat allocation for the group.	

2. New "Retry View Seat" Function

If a seat map is not returned, the new **"Retry View Seat"** feature on the *View Seat Assignment* page allows you to reload and retrieve the seat map more easily and efficiently.	
If an error message continues to appear after retrying, please contact your local Cathay Pacific Sales Office for assistance.	