

New “Retry View Seat” Function

22Jan2026

We are pleased to introduce a new enhancement, ‘Retry View Seat’, to the seat assignment function in OLG. Please find the details below.

1.

Seat Assignment Available After Group Finalization

Once the Group Finalization status is marked as “Completed” in the OLG group booking details, seat assignment will be available. You can immediately view the seat allocation for the group.

F7XMMX | Group size 10View ticket details →

Flight itinerary

Flight no.	Flight date	Departure	Arrival	Status	Cabin	Check-in status
CX596	01Feb2026	HKG 08:20	KIX 12:45	HK	Economy	Not ready
CX565	05Feb2026	KIX 16:05	HKG 21:35	HK	Economy	Not ready

Services

Passenger detailsCompleted

Fare informationCompleted

Group FinalizationCompleted

Seat assignment

Download e-Ticket

Download exchange orderCompleted

View check-in summary

2.

New “Retry View Seat” Function

If a seat map is not returned, the new “Retry View Seat” feature on the View Seat Assignment page allows you to reload and retrieve the seat map more easily and efficiently.

View Seat is unavailable. Please click Retry View Seat to try again.

Retry View Seat ↻

Passenger list

Cathay Pacific will endeavor to retain your seat selection. However, for operational reasons, Cathay Pacific may have to re-assign seats without prior notice.

Search by passenger name

View by: Passenger name A to Z ▾

STD BMR CHEN XINGYU + MISS CHEN BBB64C

STD CMS CHEUNG NOK YAN64A

STD CMS CHIK KONG SHAN64B

STD DMR HUI LOK TO64D

STD DMS KWONG YEUK CHING + MISS KWONG CCC65E

STD DMS LAI IAN MAN CATARINA64E

STD DMS LAM NGA LEE64F

STD EMR LAM PUI WA64H

A B C 61 62 63 64 65 66 67 68 69 70 71

D E F G 61 62 63 64 65 66 67 68 69 70 71

H J K

Legend

Reserved

Unavailable

Extra legroom

If an error message continues to appear after retrying, please contact your local Cathay Pacific Sales Office for assistance.

View Seat is unavailable. Please click Retry View Seat to try again.

Exceptions occurred during retryAddASR: 13701 - THE OXYGEN MASK QUOTA HAS BEEN EXCEEDED FOR THE TARGETED BLOCK(I4360 - UNABLE TO PROCESS ADVANCE SEAT REQUEST)