



Cathay Dragon Ticket Refund Application

Ticket Issuing Agency

Agency Name	IATA#	Address	Telephone

Documents for refund:

Airline	Cathay Dragon
Ticket Number	043-
Coupon#	
Form of payment(FOP)	
Date of Issue	
Tour code	
Currency code	
Refund amount, including Tax	

Bank account details

- If FOP is credit card, bank detail could be ignored.

Payee's name in full	Account number:	Branch number	Bank code	Country of Bank



Terms and Conditions – Cathay Dragon Refunds

By submitting the Excel Spreadsheet containing the refund applications for passengers for and on behalf of the passengers, I declare and accept the following:

- (a) I have the permission of all of the passengers mentioned on the Excel Spreadsheet to submit the abovementioned refund applications;
- (b) I am submitting the refund applications for and on behalf of the Hong Kong Dragon Airlines Limited trading as Cathay Dragon (“KA”) passengers named on the Excel Spreadsheet;
- (c) I have been informed by the passengers that they have not received any money from other entities including but not limited to their travel insurers or credit card provider (for credit card charge back) in relation to the flights and tickets associated with this refund application;
- (d) I have explained to the passengers and they agree and accept that this request constitutes an agreement with the passengers to cancel all of their flights and tickets and to terminate their contract of carriage with KA;
- (e) I have explained to the passengers that any amount of refunds provided to the passengers through me is based on the applicable fare rules less any fees and charges. I have explained to the passengers that by my submission of the refund application they waive their rights in connection with the refunded tickets, including applying for any credit card charge back or submitting a claim for travel insurance;
- (f) I have checked the information provided in the Excel Spreadsheet and warrant to the best of my ability that the information contained therein is complete and accurate. I will also let KA know of any changes to the information at any time until the refund is provided;
- (g) I have explained to the passengers that KA may use the information in the Excel Spreadsheet to make their own inquiries KA considers necessary to verify or validate the passengers’ identities and the information provided to KA;
- (h) I have explained to the passengers that the Cathay Pacific Group Privacy Policy sets out how KA collects, stores and handles passengers’ information supplied to KA; and
- (i) I have explained to the passengers that they agree to pay KA any amounts received by them to which they are not entitled to receive (for example, any refunds, reimbursements or chargebacks transferred to the passengers in respect of the tickets KA refunds). I am informed by the passengers that they agree to indemnify KA against all actions, claims, proceedings, losses, damages, costs and expenses which may be brought against KA or suffered or incurred by KA arising from or in connection with their breach of any of the above.

I have read and agree to the Terms and Conditions listed above.

Agent name & contact	
Sign	
Date	