

OLGM – Download Exchange Order



Date: 14 April 2026

Please be advised that with today's deployment, OLGM has been enhanced. When downloading an Exchange Order, only RLOCs under the same Group ID that meet all the following conditions will be included:

Conditions

- Same Group ID
- Same Group Finalization status
- Same submission date

This enhancement ensures more accurate and consistent information in Exchange Orders.

Examples



Example 1 – Eligible for downloading an Exchange Order, where multiple RLOCs under the same Group ID share the same Group Finalization status and submission date.

RLOC	Group ID	First flight date	Payment deadline	Passenger list status
EMJVQG	AAAA	27Jul2026	(\$) -	Ticketing in progress
EMJODP	AAAA	27Jul2026	(\$) -	Ticketing in progress

Exchange order

Total group size 2	Fare submission date 26Mar2026	IATA number 	License number
First departure date 27Jul2026	Flight number CX434	Agency name TRAVEL LIMITED	Group name HKGCX/A/PSSHKG/GRP HKGCX/A/PSSHKG/GRP

Ticket fare summary

Fare details

RLOC	Pax type	Net fare	Tax	Number of pax	Sub-total
EMJVQG	Adult		1,061	x 1	
EMJODP	Adult		1,061	x 1	

Surcharges

RLOC	Enroute stopover	Prepaid extra baggage	Split return	Upgrade
EMJVQG	0	0	0	0
EMJODP	0	0	0	0

Deposit details

RLOC	Form of payment	Deposit number	Deposit amount	Balance of payment
EMJVQG	Cheque	-	-	-
EMJODP	Cheque	-	-	-

Deposit amount
Grand total
Balance of payment

Example 2 – In this example, no other RLOCs meet the required criteria; therefore, only the retrieved RLOC is included in the Exchange Order.

RLOC	Group ID	First flight date	Payment deadline	Passenger list status
EMJGJV	CCCC	27Jul2026	(\$) -	Ticketing in progress
EMIX52	CCCC	27Jul2026	(\$) -	Ticketing in progress
EMISHV	CCCC	27Jul2026	(\$) -	Ready for ticket

Submission date:
26Mar2026

Submission date:
27Mar2026

Incomplete

Exchange order

Total group size 1	Fare submission date 26Mar2026	IATA number 1,	License number 1,
First departure date 27Jul2026	Flight number CX434	Agency name TRAVEL LIMITED	Group name HKGCX/A/PSSHKG/GRP

Ticket fare summary

Deposit details

RLOC	Form of payment	Deposit number	Deposit amount	Balance of payment
EMJGJV	Cheque	-	-	-

Deposit amount
Grand total
Balance of payment