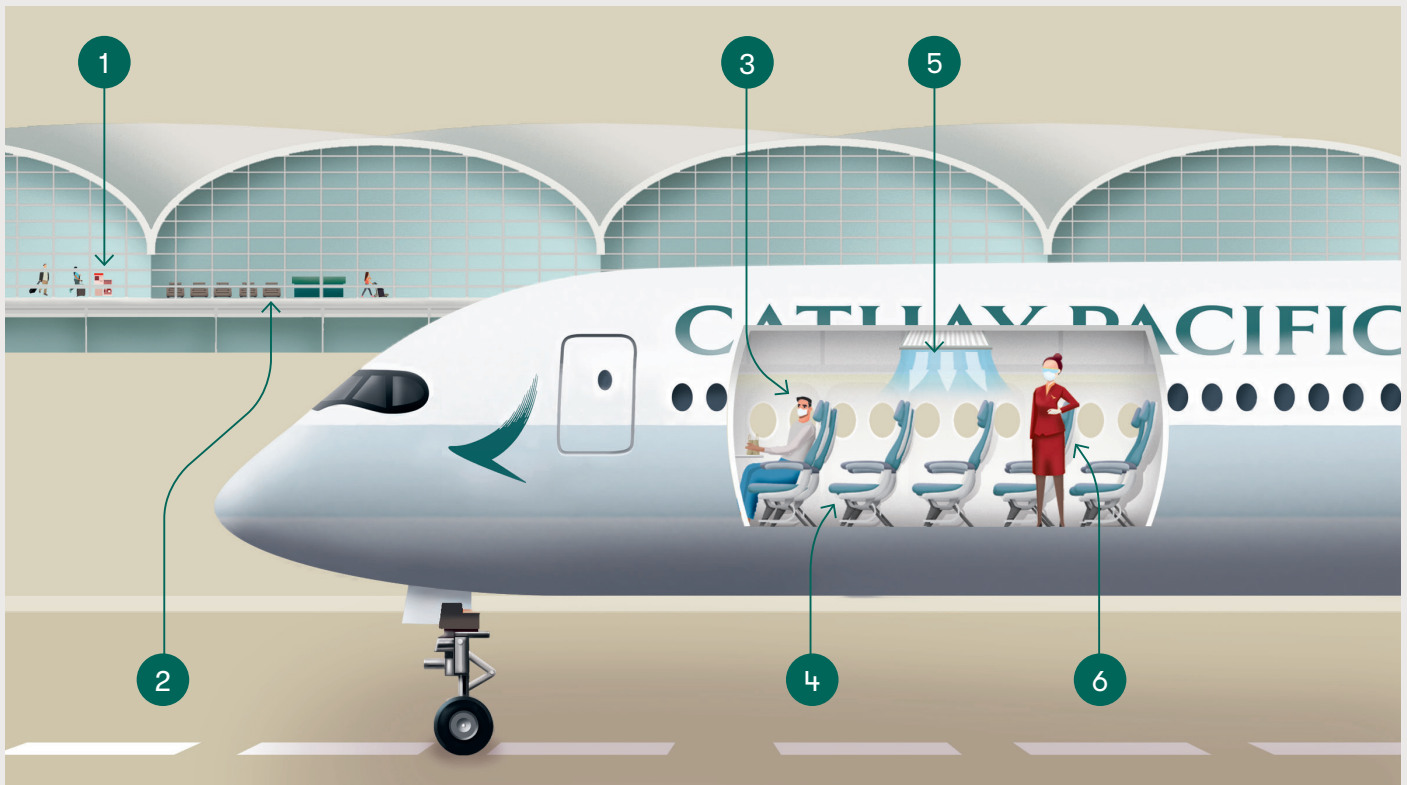


# FLY CONFIDENTLY WITH CATHAY CARE

Cathay Care is our commitment to your wellbeing. We understand your concerns, and have introduced enhanced measures across every stage of the journey – from check-in to cabin – so you can travel with confidence.



## Contactless check-in and boarding

We're striving to minimise contact.

- Online check-in and self-service facilities
- Germ-resistant nano-coated counters (on trial at Hong Kong International Airport)
- Physical distancing and screens
- Health declaration upon check-in
- Automatic & biometric gates (in selected ports)



## Wait with confidence

You can relax in our lounges knowing we have your wellbeing in mind.

- All passengers are temperature-checked
- All staff and passengers are required to wear face coverings
- Adjusted meal services to reduce contact



## Prioritising you onboard

We're taking every measure to reduce your contact and safeguard your health.

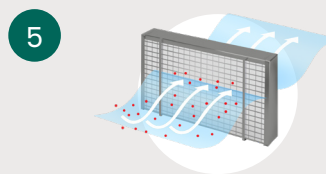
- Mandatory face coverings throughout the flight
- All passengers are temperature checked
- Blocking off seats wherever possible



## A clean travel environment

We've ramped up our sanitisation and service flow to ensure you're protected in the air.

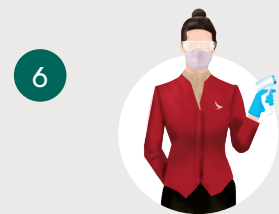
- Thorough sanitisation of all surfaces between every flight
- Modified meal service designed to reduce contact with crew
- Suspension of pre-meal bar and pre-poured drinks (drinks still available in-flight)



## HEPA filtered cabin air

Our HEPA filter and air circulation technology ensures the highest possible quality of air.

- Removes 99.999 per cent of airborne contaminants
- Offers a similar level of performance to those used to keep the air clean in hospital operating rooms and industrial clean rooms



## Our cabin crew

Our crew's safety procedures protect the wellbeing of everyone onboard.

- Masks, gloves and goggles provided for all crew
- Strict layover guidelines, including no contact with the local community and close medical surveillance