

SEAT ASSIGNMENT WORKFLOW

EXAMPLE

Step 1:

Display PNR

Entry: * **OSMZTK**

```
OSMZTK
1.1LEE/HYUN MR
1 CX 500Y 02OCT 7 HKGNRT HK1 1510 2030 /DCCX*YKRQZN /E
2 CX 501Y 10OCT 1 NRTHKG HK1 1045 1440 /DCCX*YKRQZN /E
TKT/TIME LIMIT
1.TAW/
PHONES
1.HKG12345678
CUSTOMER NUMBER - 0987654321
PASSENGER DETAIL FIELD EXISTS - USE PD TO DISPLAY ADDRESS
SABRE APAC
RECEIVED FROM - JE
OSZ8.VMQ*AEJ 2346/20APR16 OSMZTK H M
```

Step 2:

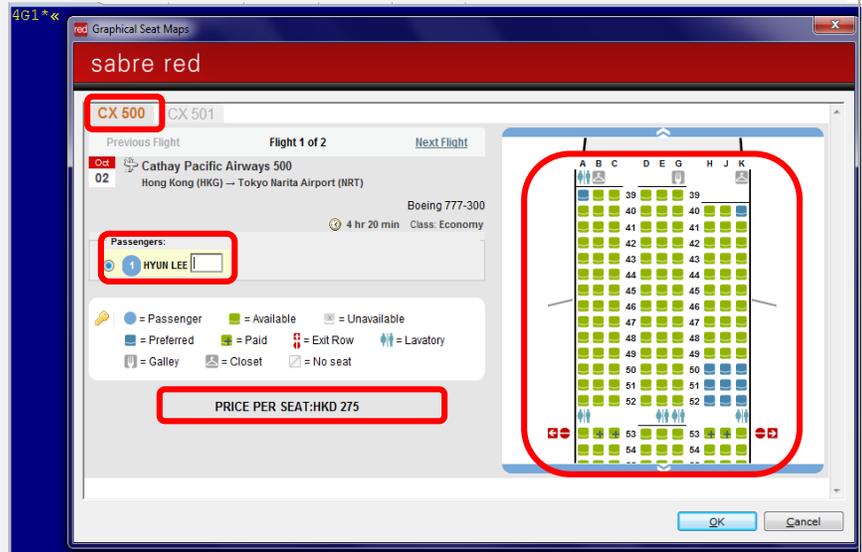
Enter command entry to display Seat Map for the itinerary segment 1.

Graphical Seat Maps will appear for both flights. See the tab on the top indicating the flights **CX500** and **CX501**.

The field next to the Passenger's name will be empty until you have reserve a seat.

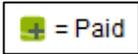
There will be a soft prompt to show the price range for the **CX500** flight: **PRICE PER SEAT:HKD 275**

Entry: **4G1***



Step 3:

Select your choice of seat by clicking on the available seat with + symbol.

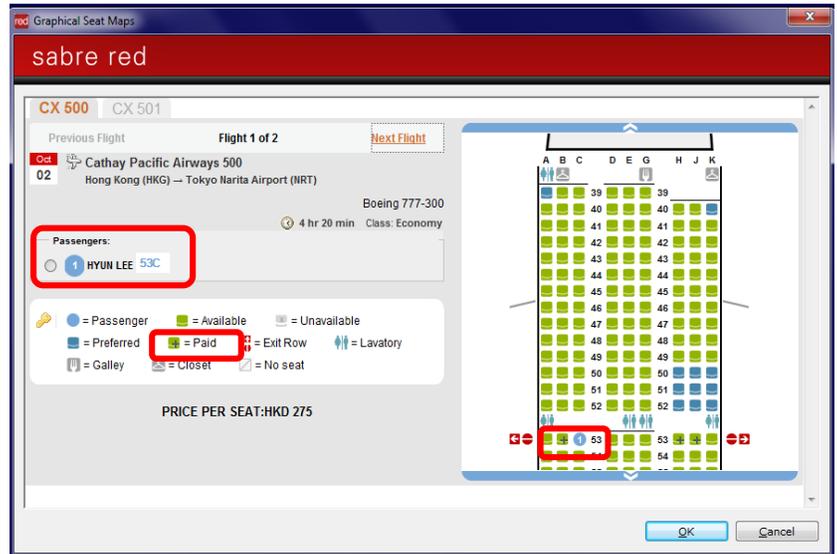


When you point to the seat, a soft prompt will appear to show a brief description of the seat selected and the price.

Diferent seat may have different prices. Example more leg room will cost more.

Seat **53C** reserved for **CX500** and it will be displayed next to the passenger name.

Either click on the return flight tab **CX501** or the **Next Flight** button to proceed to reserve seat for next segment.



Entry: CLICK to select

Step 4:

Upon clicking on the return flight tab **CX501** or the **Next Flight** button, Graphical Seat Map appears.

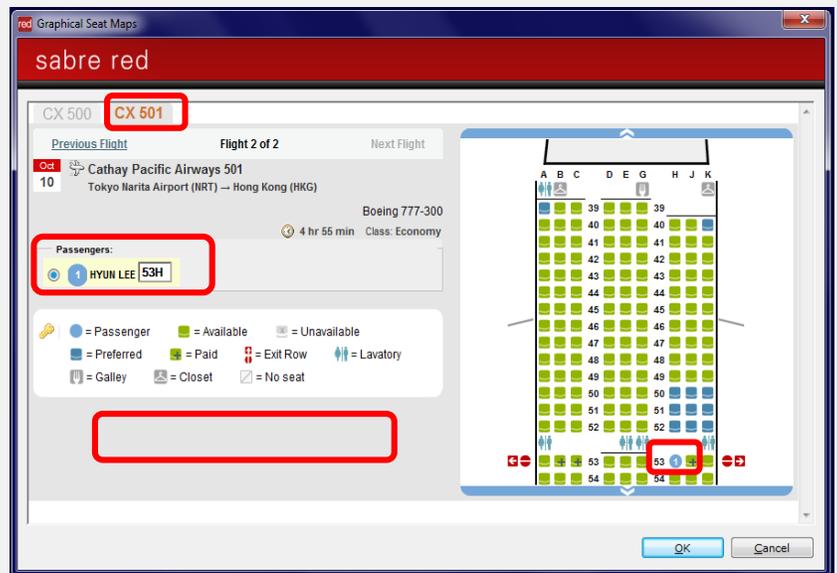
Select your choice of seat.

Seat **53H** reserved for **CX501** and displayed next to the passenger name.

Take note of the soft prompt, if available.

Click **OK** when all seats reserved and completed.

Entry: CLICK to select
OK when done



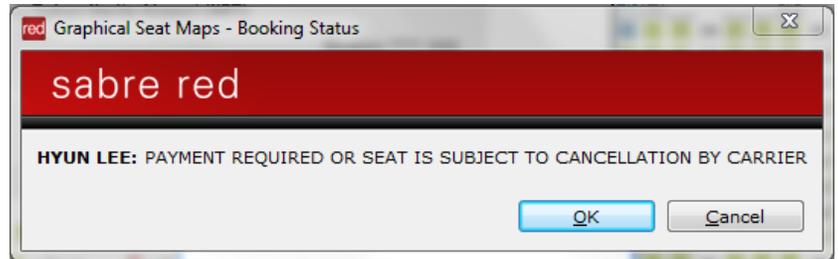
Step 4a:

Upon clicking on **OK** at the **Graphical Seat Map** screen, system will return a prompt:

PAYMENT REQUIRED OR SEAT IS SUBJECT TO CANCELLATION BY CARRIER

Click **OK** to proceed

Entry: Click OK



Step 4b:

Upon clicking on **OK** at the **Graphical Seat Map – Booking Status** screen, system will close the window and append the commands in host.

```
*B*P3~
SEATS/BOARDING PASS
1 CX 500Y 02OCT HKGNRT KK 53C NA P 1.1 LEE/HYUN MR
2 CX 501Y 10OCT NRTHKG KK 53H NA P 1.1 LEE/HYUN MR
```

Entry: Click OK

Step 5:

Enter the **Received Field** and **End Transaction**.

Prompt **ANCILLARY EXISTS *AE TO DISPLAY** and,

General Facts **SSR ADMD 1B KK1 TO CX BY06MAY0821OTHERWISEWILLBE CANCELLED**

will appear on PNR.

Entry: 6JESER

```
6JESER<<
OSMZTK
1.1LEE/HYUN MR
1 CX 500Y 02OCT 7 HKGNRT HK1 1510 2030 HRS /DCCX*YKRQZN /E
2 CX 501Y 10OCT 1 NRTHKG HK1 1045 1440 HRS /DCCX*YKRQZN /E
TKT/TIME LIMIT
1.TAM/
PHONES
1.HKG12245678
ANCILLARY EXISTS *AE TO DISPLAY
CUSTOMER NUMBER = 0987654321
PASSENGER DETAIL FIELD EXISTS - USE PD TO DISPLAY
ADDRESS
SABRE APAC
GENERAL FACTS
1.SSR ADMD 1B KK1 TO CX BY06MAY0821OTHERWISEWILLBECANCELLED
RECEIVED FROM: CE
OSZ8.VMQ*AEJ 2346/20APR16 OSMZTK H B M
```

Step 6:

Display Air Extras items for both segments.

Status **HD1/PAMENT REQUIRED** will be displayed and price shown.

The seats assigned for both segment may have different prices.

Flight details, Air Extra's reason code and Seat number, etc will be reflected.

Only upon issuing the **EMD**, then the status will change to **HI1**, meaning EMD issued and payment made.

Entry: *AE*
AES

```
*AE*AES<<
ANCILLARY SERVICES
1. SEAT ASSIGNMENT 1.1 LEE/HYUN MR
STATUS - HD1/PAYMENT REQUIRED
AMOUNT - 275HKD
TOTAL - 275HKD
FLIGHT - CX0500Y02OCTHKGNRT
DOC/CF - CPN -
GROUP - SA SSR - SEAT
RFIC - A RFISC - 0B5
EMD TYPE - 2 WAIVE -
ETKT - CPN -
REFUND - R COMMISSION - N
SEAT PDC - 53C
TRAVEL DATE - 02OCT16 TO 02OCT16 GUARANTEED - T
PURCHASE BY - 05MAY16/2359 TKT - N
MKT/OP CARRIER - CX/CX INTERLINE - Y
FEE OWNER - CX
2. SEAT ASSIGNMENT 1.1 LEE/HYUN MR
STATUS - HD1/PAYMENT REQUIRED
AMOUNT - 275HKD
TOTAL - 275HKD
FLIGHT - CX0501Y10OCTNRTHKG
DOC/CF - CPN - ¥
GROUP - SA SSR - SEAT
RFIC - A RFISC - 0B5
EMD TYPE - 2 WAIVE -
ETKT - CPN -
REFUND - R COMMISSION - N
SEAT PDC - 53H
TRAVEL DATE - 10OCT16 TO 10OCT16 GUARANTEED - T
PURCHASE BY - 05MAY16/2359 TKT - N
MKT/OP CARRIER - CX/CX INTERLINE - Y
FEE OWNER - CX
```

Step 7:

Should you cancel the itinerary, a prompt * **ET WILL RETURN PRS/BPI** will show that the seat assignment will be returned to the Pre-Reserve Seat allotment upon End Transaction.

Entry: XI and ER

```
XI<
CNLD FROM 1
* ET WILL RETURN PRS/BPI
OUESER<
OSMZTK
1.1LEE/HYUN MR
NO ITIN
TKT/TIME LIMIT
1.TAM/
PHONES
1.HKG12345678
CUSTOMER NUMBER - 0987654321
PASSENGER DETAIL FIELD EXISTS - USE PD TO DISPLAY
ADDRESS
SABRE APAC
GENERAL FACTS
1.SSR ADMD 1B KK1 TO CX BY06MAY0821OTHERWISEWILLBECANCELLED
RECEIVED FROM - JE
OSES-UMG*AEJ-0346/20APR16 OSMZTK H
*B<
#NO PSGR DATA#
```