

国泰航空 自动换开操作手册

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第一章 自动换开的适用条件

电子客票须同时满足以下 3 个条件:

- 1. 客票在有效期内
- 2. 客票状态是 OPEN FOR USE 或者 AIRPORT CONTROL
- 3. 航信系统使用自动运价的客票

EMD 须同时满足以下 2 个条件:

- 1. 开通 EMD 权限
- 2. EMD 票控管理中有票号

第二章 自动换开适用的场景及操作流程

- 1. 在客票已经填开,但尚未使用的情况下
- 1.1. 票价提高, 收改期费
 - (1) 提取原 PNR:

```
**ELECTRONIC TICKET PNR**

1. HOPPER/JIN JPHN1Q

2. CX335 Y MO100CT PEKHKG HK1 1205 1600 SEAME 3 1

3. CX390 Y WE190CT HKGPEK HK1 0900 1225 SEAME 1 3

4. BJS/T BJS/T 010-86331000/CTG BUSINESS TRAVEL SERVICES CO.,LTD/DUAN JIANLEI ABCDEFG

5. T

6. SSR TKNE CX HK1 PEKHKG 335 Y100CT 1604856704337/1/P1

7. SSR TKNE CX HK1 HKGPEK 390 Y190CT 1604856704337/2/P1

8. SSR DOCS CX HK1 P/CN/181313809/CN/08APR70/M/23APR23/HOPPER/JIN/P1

9. SSR CTCM CX HK1 1231231/P1

10. RMK TJ BJS247

11. RMK 1A/5UXYQV

12. FN/A/FCNY6750. 00/SCNY6750. 00/C0. 00/XCNY597. 00/TCNY90. 00CN/TCNY78. 00G3/TCNY429. 00XT/ACNY7347. 00

13. TN/160-4856704337/P1

14. FP/CC/TX1231230003213456 123456/P1

15. BJS247
```

(2) 更改航段:

```
**ELECTRONIC TICKET PNR**

1. HOPPER/JIN JPHN1Q

2. CX331 Y TH200CT PEKHKG HK1 1645 2035 SEAME 3 1

3. CX390 Y FR280CT HKGPEK HK1 0900 1225 SEAME 1 3

4. BJS/T BJS/T 010-86331000/CTG BUSINESS TRAVEL SERVICES CO.,LTD/DUAN JIANLEI ABCDEFG

5. T

6. SSR DOCS CX HK1 P/CN/181313809/CN/08APR70/M/23APR23/HOPPER/JIN/P1

7. SSR CTCM CX HK1 1231231/P1

8. RMK TJ BJS247

9. RMK 1A/5UXYQV

10. FP/CC/TX1231230003213456 123456/P1

11. BJS247
```

(3) 操作自动换开 TRI 指令及 DFSR:A 指令:

TRI:160-4856704337

PTC ADT NO WAIVER
ITINERARY REPRICED USING CURRENT FARES
ORIGINAL BASE FARE CNY 6750
REVISED BASE FARE CNY 6870
BASE BARE DIEF CMY +120 ADC
REISSIE FARE DIEF CMV +120 ADC
BASE FARE DIFF CNY +120 ADC REISSUE FARE DIFF CNY +120 ADC TFC DIFF CNY 0
TICKET DIFF CNY +120 ADC
SERVICE FEE CNY +500 ADC
GRAND TOTAL CNY +620 ADC
************* REVISED ITINERARY INFORMATION ********
FSI/CX//BJS*BJS. 18JUL22
S CX 331B150CT PEK1645 2035HKG0S 333 #OCX #FN
*SYSTEM DEFAULT-CHECK EQUIPMENT
*INTERLINE AGREEMENT PRICING NOT APPLIED
*BRAND:ECONOMY ESSENTIAL
*ATTN REPRICED ON 18JUL22*1732

PEK
HKG BR31LJHR NVB150CT22 NVA150CT22 2PC CX PEK BR31LJHR NVB240CT22 NVA240CT22 2PC CX
PEK BR31LJHR NVB240CT22 NVA240CT22 2PC CX
FARE CNY 6870
DIFF CNY 120
TAX PD CNY 90 CN PD CNY 104 HK PD CNY 403 OXT
TOTAL CNY 120
150CT22BJS CX HKG514.91CX BJS514.91NUC1029.82END ROE6.671030
PAID TAX/FEE/CHARGE
OXT CNY 78G3 CNY 48I5 CNY 277YR
ENDOS *NONENDORSEABLE FARE RESTRICTIONS APPLY
TKTTL CX/150CT22/2359

OI:160-4856704337#1200BJS18JUL2 08300014
PLEASE ISSUE EMD TICKET FIRST.
SVC CX ID1 BJS 18JUL22 /D/98F/REVA/500CNY//P1
PSGRID 1
REISSUE NUMBER 0
REVALIDATION NUMBER 0
REI/REF FC OR/DE BD PRICE AD PRICE
REI 1 BJSHKG T 300CNY T 300CNY
REI 2 BJSHKG T 300CNY T 300CNY
REF 1 BJSHKG T 650CNY T 650CNY
REF 2 BJSHKG T 650CNY T 650CNY
SYST/1E/WGFLCDAR3SKVGT1T1/FCC=T/AUTO-T=T/TI=T/TKNEI=0/EMD
SISI/IE/WGFLCDAKSSKVGIIII/FCC-I/AUIO-I-I/II-I/IKREI-U/EMD

(4) 补充 FP 项使用一步出指令出票:

▶ETDZ:1*S 160-4856704338 ET PROCESSINGPLEASE WAIT!	JPHN1Q
ELECTRONIC TICKET ISSUED	



(5) 提取 PNR 查看:

```
**ELECTRONIC TICKET PNR**
1.HOPPER/JIN JPHN1Q
     CX331 B
CX390 B
                                                                            SEAME 3 1
                      SA150CT
                                   PEKHKG HK1
                                                      1645 2035
                                                     0900 1225
                     MO24OCT HKGPEK HK1
                                                                            SEAME 1 3
4.BJS/T BJS/T 010-86331000/CTG BUSINESS TRAVEL SERVICES CO., LTD/DUAN JIANLEI
    ABCDEFG
6. SVC CX HI1 BIS 18TUL /D/98F/TICKET PENALTY FEE/500CNY/1601810015808C1/P1
7. SSR TKNE CX HK1 PEKHKG 331 B150CT 1604856704338/1/P1
8. SSR TKNE CX HK1 HKGPEK 390 B240CT 1604856704338/2/P1
9. SSR DOCS CX HK1 P/CN/181313809/CN/08APR70/M/23APR23/HOPPER/JIN/P1
0. SSR CTCM CX HK1 1231231/P1
1.RMK TJ BJS247
2.RMK 1A/5UXYQV
3. FN/A/RCNY6870. 00/SCNY120. 00/C0. 00/OCNY90. 00CN/OCNY104. 00HK/OCNY403. 00XT/
    ACNY120.00/P1
4. TN/160-4856704338/P1
5. FP/CC/TX1231230003213456 123456/P1
6. BJS247
```

Remark: 如有改期费存在,在一步出票后 PNR 将自动生成 ET 客票及 SVC 项-EMD 票号。

1.2. 票价相同, 收改期费和误机费

(1) 提取原 PNR:

```
**ELECTRONIC TICKET PNR**

1. ZHANG/SAN JPM49R

2. CX494 Y TU02AUG HKGTPE HK1 1020 1220 SEAME 1 1

3. CX495 Y SU07AUG TPEHKG HK1 1320 1520 SEAME 1 1

4. BJS/T BJS/T 010-86331000/CTG BUSINESS TRAVEL SERVICES CO.,LTD/DUAN JIANLEI ABCDEFG

5. T

6. SSR TKNE CX HK1 HKGTPE 494 Y02AUG 1604856704435/1/P1

7. SSR TKNE CX HK1 TPEHKG 495 Y07AUG 1604856704435/2/P1

8. RMK TJ BJS247

9. RMK 1A/5EHCFI

10. FN/A/FHKD5050. 00/ECNY4350. 00/SCNY4350. 00/C0. 00/XCNY939. 00/TCNY78. 00G3/TCNY104. 00HK/TCNY757. 00XT/ACNY5289. 00

11. TN/160-4856704435/P1

12. FP/CC/TX123456789122 123456/P1

13. BJS247
```

(2) 更改航段:

```
**ELECTRONIC TICKET PNR**

1. ZHANG/SAN JPM49R

2. CX494 Y FR05AUG HKGTPE HK1 1020 1220 SEAME 1 1

3. CX495 Y SU07AUG TPEHKG HK1 1320 1520 SEAME 1 1

4. BJS/T BJS/T 010-86331000/CTG BUSINESS TRAVEL SERVICES CO., LTD/DUAN JIANLEI ABCDEFG

5. T

6. RMK TJ BJS247

7. RMK 1A/5EHCFI

8. TN/160-4856704459/P1

9. FP/CC/TX123456789122 123456/P1

10. BJS247
```

(3) 操作 TRI 指令及 DFSR:A 指令:

```
FRI:160-4856704435
NO WAIVER
TC ADT
TINERARY REPRICED USING CURRENT FARES
                              4350
RIGINAL BASE FARE CNY
REVISED BASE FARE
                  HKD
BASE FARE DIFF
                  CNY
REISSUE FARE DIFF
                  CNY
FC DIFF
                  CNY
ICKET DIFF
                  CNY
SERVICE FEE
                  CNY
                             +2070
                                    ADC
                                    ADC
FRAND TOTAL
                             +2070
                  CNY
SI/CX//BJS*BJS.03AUG22
      494Y05AUG HKG1020 1220TPE0S
                                      333
                                           #OCX #FN
      495Y07AUG TPE1320 1520HKG0S
                                      333
                                           #OCX #FN
SYSTEM DEFAULT-CHECK EQUIPMENT
INTERLINE AGREEMENT PRICING NOT APPLIED
NO-SHOW PENALTY APPLIED - TICKET FORFEITED
BRAND: ECONOMY LIGHT
ATTN REPRICED ON 03AUG22*1735
。******************* FARE CALCULATION ************
HKG
TPE YQ21HKAR
                                  NVB05AUG22 NVA05AUG22 1PC CX
HKG YQ21HKAR
                                  NVB07AUG22 NVA07AUG22 1PC CX
            5050 EQUIV CNY
                             4350
ARE HKD
OIFF CNY
              78 G3 PD CNY
                             104 HK PD CNY
                                             757 OXT
TAX PD CNY
OTAL CNY
D5AUG22HKG CX TPE321.77CX HKG321.77NUC643.54END ROE7.847121
PAID TAX/FEE/CHARGE
OXT CNY 113TW CNY 4815 CNY 596YR
REPRICE RATE
JSED 1HKD=0.86124269CNY
KTTL CX/05AUG22/2359
DI:160-4856704435#1200BJS01AUG2 08300014
PLEASE ISSUE EMD TICKET FIRST.
SVC CX ID1 BJS 03AUG22 /D/98F/REVA/2070CNY//P1
SGRID 1
REISSUE NUMBER O
REVALIDATION NUMBER O
REI/REF FC OR/DE BD PRICE
                              AD PRICE
                              950CNY T
                                               950CNY
RΕΙ
           HKGTPE T
RΕΙ
        2
           HKGTPE T
                             950CNY T
                                               950CNY
REF
           HKGTPE T
                             950CNY T
                                               950CNY
                              950CNY T
सम
           HKGTPE T
                                                950CNY
SYST/1E/UMQEH4KS3WK4MT1T1/FCC=T/AUTO-T=T/TI=T/TKNEI=2/EMD
```

(4) 补充 FP 项使用一步出指令出票:



```
▶ETDZ:1*S
160-4856704338
ET PROCESSING...PLEASE WAIT! JPHN1Q
ELECTRONIC TICKET ISSUED
```

1.3. 票价提高, 且有外航航段, 收改期费

(1) 提取原 PNR:

```
MARRIED SEGMENT EXIST IN THE PNR

**ELECTRONIC TICKET PNR**

1. ZHANG/SAN HN6WQN

2. CX977 L1 TU15NOV XMNHKG HK1

3. CX289 L1 WE16NOV HKGFRA HK1
                                                                            1215 1350
                                                                                                           SEAME
                                                                           0035 0620
                                                                                                                         1 2
                                                                                                           SEAME
                                                                                                                         1.2
 4. LH1406 V TH17NOV FRABEG HK1
                                                                           1105 1255
                                                                                                           SEAME
5.BJS/T BJS/T 010-86331000/CTG BUSINESS TRAVEL SERVICES CO., LTD/DUAN JIANLEI
      ABCDEFG
6. T
7. SSR OTHS 1E LH 1406 17NOV PLS ADD PAX MOBILE CTC FOR IRREG COMMUNICATION 8. SSR TKNE CX HK1 XMNHKG 977 L15NOV 1604856704753/1/P1 9. SSR TKNE CX HK1 HKGFRA 289 L16NOV 1604856704753/2/P1 0. SSR TKNE LH HK1 FRABEG 1406 V17NOV 1604856704753/3/P1 1. SSR DOCS CX HK1 P/CN/114578319/CN/13APR63/M/23APR28/ZHANG/SAN/P1 2. SSR DOCS LH HK1 P/CN/114578319/CN/13APR63/M/23APR28/ZHANG/SAN/P1 3. SSR CTCR CV HK1 122122/P1
13. SSR CTCE CX HK1 123123/P1
14. RMK TJ BJS247
5.RMK 1A/5DT3LN
6. FN/A/FCNY7200. 00/SCNY7200. 00/CO. 00/XCNY2199. 00/TCNY90. 00CN/TCNY148. 00G3/
      TCNY1961.00XT/ACNY9399.00
 7. TN/160-4856704753/P1
```

(2) 更改航段:

```
▶RT: HN6WQN
CX 977 H FR18NOV XMNHKG DK1 1215 1350
CX 289 H SA19NOV HKGFRA DK1 0035 0620
LH1406 M SU20NOV FRABEG DK1 1050 1240
HN6WQN
**** 预订酒店指令HC, 详情 ▶HC:HELP ****

MARRIED SEGMENT EXIST IN THE PNR
1. ZHANG/SAN HN6WQN
2. CX977 H1 FR18NOV XMNHKG HK1 1215 1350 SEAME
3. CX289 H1 SA19NOV HKGFRA HK1 0035 0620 SEAME
4. LH1406 M SU20NOV FRABEG HK1 1050 1240 SEAME
4. LH1406 M SU20NOV FRABEG HK1 1050 1240 SEAME
5. BJS/T BJS/T 010-86331000/CTG BUSINESS TRAVEL SERVICES CO.,LTD/DUAN JIANLEI ABCDEFG
6. T
7. SSR DOCS CX HK1 P/CN/114578319/CN/13APR63/M/23APR28/ZHANG/SAN/P1
8. SSR DOCS LH HK1 P/CN/114578319/CN/13APR63/M/23APR28/ZHANG/SAN/P1
9. SSR CTCE CX HK1 123123/P1
10. SSR OTHS 1E LH 1406 20NOV PLS ADD PAX MOBILE CTC FOR IRREG COMMUNICATION
```



(3) 操作自动换开 TRI 指令及 DFSR:A 指令:

```
NVB18NOV22 NVA18NOV22 1PC CX
                                                                     NVB19NOV22 NVA19NOV22 1PC CX
NVB20NOV22 NVA20NOV22 1PC LH
REISSUE NUMBER 0
REVALIDATION NUMBER 0
REI/REF FC OR/DE BD PRICE AD PRICE
REI 1 XMNBEG T 1200CNY T 1200CNY
REF 1 XMNBEG T 1450CNY T 1450CNY
REF 1 XMNBEG T 1450CNY T 1450CNY
 DFSR:A
MARRIED SEGMENT EXIST IN THE PNR
1. ZHANG/SAN HN6WQN
2. CX977 H1 FR18NOV XMNHKG HK1 1215 1350 SEAME
3. CX289 H1 SA19NOV HKGFRA HK1 0035 0620 SEAME
4. LH1406 M SU20NOV FRABEG HK1 1050 1240 SEAME 1 2
5. BJS/T BJS/T 010-86331000/CTG BUSINESS TRAVEL SERVICES CO.,LTD/DUAN JIANLEI
ABCDEFG
 6.T
7.FC/A/18NOV22XMN B-18NOV22 A-18NOV22 F-1PC CX X/HKG B-19NOV22 A-19NOV22 CX
FRA B-20NOV22 A-20NOV22 LH BEG 1275.56HR21LGHO 1S73.05 NUC1348.61END
ROE7.118398 OXT 51.00I572.00DE240.00RA92.000Y2.00RS90.00CN1179.00YR325.00
YQ/P1
```

(4) 补充 FP 项使用一步出指令出票:

```
FP CASH, CNY
18.EI/A/NONENDORSEABLE FARE RESTRICTIONS APPLY/P1
19.FP/CASH, CNY
10.BJS247
     FI
RRIED SEGMENT EXIST IN THE PNR
. ZHANG/SAN HN6WQN
. CX977 H1 FR18NOV XMNHKG HK1 1215 1350 SEAME
. CX289 H1 SA19NOV HKGFRA HK1 0035 0620 SEAME
. LH1406 M SU20NOV FRABEG HK1 1050 1240 SEAME 1 2
.BJS/T BJS/T 010-86331000/CTG BUSINESS TRAVEL SERVICES CO.,LTD/DUAN JIANLEI
 ABCDEFG
6. FC/A/18NOV22XMN B-18NOV22 A-18NOV22 F-1PC CX X/HKG B-19NOV22 A-19NOV22 CX
FRA B-20NOV22 A-20NOV22 LH BEG 1275.56HR21LGHO 1S73.05 NUC1348.61END
ROE7. 118398 OXT 51.001572.00DE240.00RA92.000Y2.00RS90.00CN1179.00YR325.00
YQ/P1
YQ/P1
7. SSR DOCS CX HK1 P/CN/114578319/CN/13APR63/M/23APR28/ZHANG/SAN/P1
8. SSR DOCS LH HK1 P/CN/114578319/CN/13APR63/M/23APR28/ZHANG/SAN/P1
9. SSR CTCE CX HK1 123123/P1
10. SSR OTHS 1E LH 1406 20NOV PLS ADD PAX MOBILE CTC FOR IRREG COMMUNICATION 11. RMK 0T/A/0/86930//CX//BJS**BJS. 11NOV22/P1
12. RMK PAT/A/CX/18NOV22/2359/P1
13. RMK RID/A/027256157322403147235405013564120000071201600401/P1
14. RMK TJ BJS247
15. RMK 1A/5DT3LN
16. FN/A/RCNY9600. 00/SCNY2400. 00/C0. 00/XCNY4. 00/TCNY4. 00YR/OCNY148. 00G3/OCNY2051. 00XT/ACNY2404. 00/P1
17. 01/A/160-4856704753#1230BJS09NOV2 08300014/P1
 ETDZ:1*S
    CNY2404.00
                                                                      HN6WQN
    160-4856704785
ET PROCESSING...PLEASE WAIT! HN6WQN
ELECTRONIC TICKET ISSUED
```

- 1.4. 票价相同,税费降低,残值(税)可退
 - (1) 提取原 PNR:

```
**ELECTRONIC TICKET PNR**

1. ZHANG/SAN JS6NM7

2. CX335 H TH30MAR PEKHKG HK1 1205 1600 SEAME 3 1

3. CX251 H M003APR HKGLHR HK1 2355 0540+1 SEAME 1 3

4. BJS/T BJS/T 010-86331000/CTG BUSINESS TRAVEL SERVICES CO., LTD/DUAN JIANLEI ABCDEFG

5. T

6. SSR TKNE CX HK1 PEKHKG 335 H30MAR 1604856692086/1/P1

7. SSR TKNE CX HK1 HKGLHR 251 H03APR 1604856692086/2/P1

8. SSR DOCS CX HK1 P/CN/176501142/CN/19APR10/M/23APR24/ZHANG/SAN/P1

9. SSR CTCM CX HK1 123/PA

10. RMK TJ BJS247

11. RMK 1A/5JNWDT

12. FN/A/FCNY12400. 00/SCNY12400. 00/C0. 00/XCNY1492. 00/TCNY90. 00CN/TCNY139. 00G3/TCNY1263. 00XT/ACNY13892. 00

13. TN/160-4856692086/P1

14. BJS247
```

(2) 更改航段:

```
MARRIED SEGMENT EXIST IN THE PNR

**ELECTRONIC TICKET PNR**

1. ZHANG/SAN JS6NM7

2. CX335 H1 TH30MAR PEKHKG HK1 1205 1600 SEAME 3 1

3. CX251 H1 TH30MAR HKGLHR HK1 2355 0540+1 SEAME 1 3

4. BJS/T BJS/T 010-86331000/CTG BUSINESS TRAVEL SERVICES CO., LTD/DUAN JIANLEI ABCDEFG

5. T

6. SSR TKNE CX HK1 PEKHKG 335 H30MAR 1604856692086/1/P1

7. SSR DOCS CX HK1 P/CN/176501142/CN/19APR10/M/23APR24/ZHANG/SAN/P1

8. SSR CTCM CX HK1 123/PA

9. RMK TJ BJS247

10. RMK 1A/5JNWDT

11. TN/160-4856692086/P1

12. BJS247
```

(3) 操作自动换开 TRI 指令及 DFSR:A 指令:

```
эжнорыжыны жылын жылын жылын карын карын кыргыз кыргыз кыргыз кыргыз жылын жылын жылын жылын жылын жылын жылын
TC ADT
                            NO WAIVER
TINERARY REPRICED USING CURRENT FARES
                             12400
RIGINAL BASE FARE CNY
REVISED BASE FARE CNY
                             12400
BASE FARE DIFF
                  CNY
REISSUE FARE DIFF
                  CNY
                              -104 REFUND
FC DIFF
                  CNY
ICKET DIFF
                  CNY
                              -104
                                   REFUND
SERVICE FEE
                                   ADC
                  CNY
                             +1200
                                    ADC
RAND TOTAL
                  CNY
                             +1096
okokokokokokokokokoko REVISED ITINERARY INFORMATION ****************************
SI/CX//BJS*BJS.16JAN23
CX 335H30MAR PEK1205 1600HKG0X
CX 251H30MAR HKG2355>0540LHR0S
SYSTEM DEFAULT-CHECK EQUIPMENT
                                           #OCX #FN
                                           #OCX #FN
INTERLINE AGREEMENT PRICING NOT APPLIED
BRAND: ECONOMY LIGHT
ATTN REPRICED ON 16JAN23*1732
CHKG HR21LJHO
                                       NVB30MAR23 NVA30MAR23 1PC CX
LHR HR21LJHO
                                       NVB30MAR23 NVA30MAR23 1PC CX
TARE CNY
              12400
DIFF CNY
TAX PD CNY
                  90 CN PD CNY
                                      139 G3 PD CNY
                                                         1159 OXT
TOTAL CNY
                   0
30MAR23BJS CX X/HKG CX LON1774.75NUC1774.75END ROE6.986879
PAID TAX/FEE/CHARGE
OXT CNY 4815 CNY 1111YR
REFUNDED TAX/FEE/CHARGE
ERXT CNY 104HK
ENDOS *NONENDORSEABLE FARE RESTRICTIONS APPLY
TKTTL CX/30MAR23/2359
******************* EXCHANGE INFORMATION ***********
OI:160-4856692086#1200BJS13JAN3 08300014
SVC CX ID1 BJS 16JAN23 /D/98F/REVA/1200CNY//P1
SVC CX ID1 BJS 16JAN23 /D/996/RSVR/OCNY ERXT104//P1
PSGRID 1
REISSUE NUMBER O
REVALIDATION NUMBER O
REI/REF FC OR/DE BD PRICE
                                       AD PRICE
                             1200CNY T
         1 BJSLON T
ÆΙ
                                                1200CNY
         1 BISLON T
                              1450CNY T
REF
                                                1450CNY
SYST/1E/DAPTMQS55JC3QT1T1/FCC=T/AUTO-T=T/TI=T/TKNEI=0/EMD
```

(4) 补充 FP 项使用一步出指令出票:

```
ET PROCESSING...PLEASE WAIT!
                               JS6NM7
```



(5) 提取 PNR 查看

```
MARRIED SEGMENT EXIST IN THE PNR

1. ZHANG/SAN JS6NM7

2. CX335 H1 TH30MAR PEKHKG HK1 1205 1600 SEAME 3 1

3. CX251 H1 TH30MAR HKGLHR HK1 2355 0540+1 SEAME 1 3

4. BJS/T BJS/T 010-86331000/CTG BUSINESS TRAVEL SERVICES CO.,LTD/DUAN JIANLEI ABCDEFG

5. T

6. SVC CX HI1 BJS 16JAN23 /D/98F/TICKET PENARTY FEE/1200CNY/1601810015820C1/P1

7. SVC CX HI1 BJS 16JAN23 /D/996/RSVR/OCNY ERXT104/1601810015821C1/P1

8. SSR TKNE CX HN1 PEKHKG 335 H30MAR 1604856692088/1/DPN71674/P1

9. SSR TKNE CX HN1 HKGLHR 251 H30MAR 1604856692088/2/DPN71674/P1

10. SSR DOCS CX HK1 P/CN/176501142/CN/19APR10/M/23APR24/ZHANG/SAN/P1

11. SSR CTCM CX HK1 123/PA

12. RMK ERX/CNY 104HK/P1

13. RMK TJ BJS247

14. RMK 1A/5JNWDT

15. FN/A/RCNY12400. 00/SCNY0. 00/C0. 00/OCNY90. 00CN/OCNY139. 00G3/OCNY1159. 00XT/ACNYO. 00/P1

16. TN/160-4856692088/P1 +
```

Remark: 如有残值(税)可退,在一步出票后 PNR 将自动生成 ET 客票及 SVC 项-EMD 票号。

- 1.5. 票价降低,税费降低,残值(票价)不可退,残值(税)可退,不收改期费
 - (1) 提取原 PNR:

```
MARRIED SEGMENT EXIST IN THE PNR
**ELECTRONIC TICKET PNR**
 1.HOPPER/JIN KTTR4J
2. CX110 V1 FR11NOV
                                        SYDHKG HK1
                                                              0850 1505
                                                                                       SEAME 1 1
      CX470 V1
                        FR11NOV
                                        HKGTPE HK1
                                                              1745 1935
                                                                                       SEAME
      CX463 V
                                                                                       SEAME
                                        TPEHKG HK1
                                                              0600 0755
     CX139 V
                                       HKGSYD HK1
                                                              0845 2050
                                                                                       SEAME
6.BJS/T BJS/T 010-86331000/CTG BUSINESS TRAVEL SERVICES CO., LTD/DUAN JIANLEI
8. SSR TKNE CX HK1 SYDHKG 110 V11NOV 1604856704691/1/P1
9. SSR TKNE CX HK1 HKGTPE 470 V11NOV 1604856704691/2/P1
10. SSR TKNE CX HK1 TPEHKG 463 V20NOV 1604856704691/3/P1
11. SSR TKNE CX HK1 HKGSYD 139 V25NOV 1604856704691/4/P1
2.RMK TJ BJS247
   RMK 1A/5BGWCN
14.FN/A/FAUD600.00/ECNY2700.00/SCNY2700.00/CO.00/XCNY4082.00/TCNY270.00AU/
TCNY141.00WY/TCNY3671.00XT/ACNY6782.00
15.TN/160-4856704691/P1
16.BJS247
```

(2) 更改航段:

```
MARRIED SEGMENT EXIST IN THE PNR

***ELECTRONIC TICKET PNR***
1. HOPPER/JIN KTTR4J
2. CX110 V1 TH10NOV SYDHKG HK1 0850 1505 SEAME 1 1
3. CX470 V1 TH10NOV HKGTPE HK1 1745 1935 SEAME 1 1
4. CX463 V2 FR25NOV TPEHKG HK1 0600 0755 SEAME 1 1
5. CX139 V2 FR25NOV HKGSYD HK1 0845 2050 SEAME 1 1
6. BJS/T BJS/T 010-86331000/CTG BUSINESS TRAVEL SERVICES CO., LTD/DUAN JIANLEI ABCDEFG
7. T
8. SSR TKNE CX HK1 SYDHKG 110 V11NOV 1604856704691/1/P1
9. SSR TKNE CX HK1 HKGTPE 470 V11NOV 1604856704691/2/P1
10. SSR TKNE CX HK1 TPEHKG 463 V20NOV 1604856704691/3/P1
11. SSR TKNE CX HK1 HKGSYD 139 V25NOV 1604856704691/4/P1
12. RMK TJ BJS247
13. RMK 1A/5BGWCN
14. FN/A/FAUD600. 00/ECNY2700. 00/SCNY2700. 00/C0. 00/XCNY4082. 00/TCNY270. 00AU/
TCNY141. 00WY/TCNY3671. 00XT/ACNY6782. 00
15. TN/160-4856704691/P1
16. BJS247
```

(3) 操作自动换开 TRI 指令及 DFSR:A 指令:

```
YSTEM DEFAULT-CHECK EQUIPMENT
INTERLINE AGREEMENT PRICING NOT APPLIED
BRAND:ECONOMY LIGHT
*ATTN REPRICED ON 140CT22*1416
ologopologopologopologopologo FARE CALCULATION sologopologopologopologopolog
                                                NVB10NOV22 NVA10NOV22 1PC CX
NVB10NOV22 NVA10NOV22 1PC CX
NVB25NOV22 NVA25NOV22 1PC CX
CHKG VR21AUIA
TPE VR21AUIA
GHKG VR21AUIA
SYD VR21AUIA
                                                NVB25NOV22 NVA25NOV22 1PC CX
ARE
              537.00 EQUIV CNY
                                        2420
DIFF CNY
AX PD CNY
                  270 AU PD CNY
                                        102 I5 PD CNY
                                                              3600 OXT
OTAL CNY
10NOV22SYD CX X/HKG CX TPE181.71CX X/HKG CX SYD181.71NUC363.
12END ROE1, 477596
AID TAX/FEE/CHARGE
```



```
OXT CNY 141WY CNY 141WY CNY 211G3 CNY 113TW CNY 2994YR
REFUNDED TAX/FEE/CHARGE
ERXT CNY 110HK
ENDOS *NONENDORSEABLE FARE RESTRICTIONS APPLY
REPRICE RATE
USED 1AUD=4.49570969CNY
FKTTL CX/140CT22/2359
******************* EXCHANGE INFORMATION ***********
DI:160-4856704691#1234BJS140CT2 08300014
SVC CX ID1 BJS 140CT22 /D/996/RSVR/0CNY ERXT110//P1
SGRID 1
REISSUE NUMBER O
REVALIDATION NUMBER O
REI/REF FC OR/DE BD PRICE
                                  AD PRICE
                          1020CNY T
          SYDTPE T
                                           1020CNY
ŒΙ
ŒΙ
          SYDTPE T
                          1020CNY T
                                           1020CNY
æF
          SYDTPE T
                          2480CNY T
                                           2480CNY
          SYDTPE T
                          2480CNY T
                                          2480CNY
æF
SYST/1E/3SLLTEXY4IK13T1T1/FCC=T/AUTO-T=T/TI=T/TKNEI=0/EMD
```

(4) 补充 FP 项使用一步出指令出票:

```
▶ETDZ:8*S
ET PROCESSING...PLEASE WAIT! KTTR4J
```

1.6. 多次自动换开

(1) 第一次换开, 提取原 PNR:

```
*ELECTRONIC TICKET PNR**
1.LI/SI KYKHNQ
2. CX335 Y
3. CX390 Y
                    MO100CT PEKHKG HK1
                                                                      SEAME 3 1
                                                 0900 1225
                    WE190CT HKGPEK HK1
                                                                      SEAME 13
4. BJS/T BJS/T 010-86331000/CTG BUSINESS TRAVEL SERVICES CO., LTD/DUAN JIANLEI
    ABCDEFG
6. SSR TKNE CX HK1 PEKHKG 335 Y100CT 1604856704579/1/P1
7. SSR TKNE CX HK1 HKGPEK 390 Y190CT 1604856704579/2/P1
8. SSR DOCS CX HK1 P/CN/192477706/CN/07APR89/M/23APR28/LI/SI/P1
9. SSR CTCE CX HK1 112313/P1
10.RMK TJ BJS247
11.RMK 1A/5JQ74R
.2.FN/A/FCNY6750.00/SCNY6750.00/CO.00/XCNY608.00/TCNY90.00CN/TCNY80.00G3/
    TCNY438.00XT/ACNY7358.00
3.TN/160-4856704579/P1
4. BTS247
```

(2) 更改航段:



```
▶RT: KYKHNQ
1.LI/SI KYKHNQ
2. CX331 B SA150CT PEKHKG HK1 1645 2100 SEAME 3 1
3. CX390 B M0240CT HKGPEK HK1 0900 1225 SEAME 1 3
4.BJS/T BJS/T 010-86331000/CTG BUSINESS TRAVEL SERVICES CO., LTD/DUAN JIANLEI ABCDEFG
5.T
6.SSR DOCS CX HK1 P/CN/192477706/CN/07APR89/M/23APR28/LI/SI/P1
7.SSR CTCE CX HK1 112313/P1
8.RMK TJ BJS247
9.RMK 1A/5JQ74R
10.TN/160-4856704579/P1
11.BJS247
```

(3) 操作自动换开 TRI 指令及 DFSR:A 指令:

```
6870
     CNY
DIFF CNY
               120
TAX PD CNY
                90 CN PD CNY
                                   107 HK PD CNY
                                                      411 OXT
TOTAL CNY
               120
150CT22BJS CX HKG508.32CX BJS508.32NUC1016.64END ROE6.757491
PAID TAX/FEE/CHARGE
OXT CNY 80G3 CNY 49I5 CNY 282YR
ENDOS *NONENDORSEABLE FARE RESTRICTIONS APPLY
FKTTL CX/150CT22/2359
olokokokokokokokokokokokokok EXCHANGE INFORMATION ******************************
DI:160-4856704579#1200BJS09SEP2 08300014
SGRID 1
REISSUE NUMBER O
REVALIDATION NUMBER O
REI/REF FC OR/DE BD PRICE
                                    AD PRICE
RΕΙ
           BJSHKG T
                            300CNY T
                                              300CNY
RΕΙ
           BJSHKG T
                            300CNY T
                                              300CNY
          BJSHKG T
REF
                            650CNY T
                                              650CNY
                                              650CNY
शरा
          BJSHKG T
                            650CNY T
   /1E/2T3DOYTY4BK51T1T1/FCC=T/AUTO-T=T/TI=T/TKNEI=0/EMD
```

(4) 补充 FP 项使用一步出指令出票:

▶ETDZ:8*S ET PROCESSING...PLEASE WAIT! KYKHNQ ▶

(5) 第二次换开,提取第一次换开后的 PNR:

```
**ELECTRONIC TICKET PNR**
1. CHENG/REN HN6XG1
   CX335 Y
CX390 Y
                WE15MAR PEKHKG HK1
                                          1200 1555
                                                           SEAME 3 1
                                          0900 1225
                TH30MAR HKGPEK HK1
                                                           SEAME 13
4. BJS/T BJS/T 010-86331000/CTG BUSINESS TRAVEL SERVICES CO., LTD/DUAN JIANLEI
   ABCDEFG
6. SSR TKNE CX HK1 PEKHKG 335 Y15MAR 1604856692109/1/P1
7. SSR TKNE CX HK1 HKGPEK 390 Y30MAR 1604856692109/2/P1
  SSR DOCS CX HK1 P/CN/176903796/CN/05SEP10/M/23APR24/CHENG/REN/P1
9. SSR CTCM CX HK1 123/P1
10.RMK TJ BJS247
11.RMK 1A/6N4NLP
2. FN/A/FCNY6750. 00/SCNY6750. 00/C0. 00/XCNY597. 00/TCNY90. 00CN/TCNY78. 00G3/TCNY429. 00XT/ACNY7347. 00
3. TN/160-4856692109/P1
4. BJS247
```

(6) 更改航段:



(7) 操作自动换开 TRI 指令及 DFSR:A 指令:

```
конскионняющий денами при REPRICE SUMMARY непосможностью посможностью выполнений выстительный выполнений выпо
 TC ADT
                                                                                                   NO WAIVER
 TINERARY REPRICED USING CURRENT FARES
DRIGINAL BASE FARE CNY
                                                                                                          6750
REVISED BASE FARE CNY
                                                                                                          6870
BASE FARE DIFF
                                                                  CNY
                                                                                                          +120
                                                                                                                               ADC
REISSUE FARE DIFF
                                                                                                          +120
                                                                  CNY
                                                                                                                               ADC
TFC DIFF
                                                                  CNY
                                                                                                          +120
MICKET DIFF
                                                                                                                              ADC
                                                                  CNY
SERVICE FEE
                                                                                                           +500
                                                                                                                              ADC
                                                                  CNY
GRAND TOTAL
                                                                                                           +620
                                                                                                                              ADC
                                                                  CNY
`SI/CX//BJS*BJS.18JAN23
                                                                                                                                                         #OCX #FN
                      335B15MAR PEK1200 1555HKG0S
                       390B30MAR HKG0900 1225PEK0S
                                                                                                                                       333
                                                                                                                                                         #OCX #FN
 SYSTEM DEFAULT-CHECK EQUIPMENT
 INTERLINE AGREEMENT PRICING NOT APPLIED
BRAND:ECONOMY ESSENTIAL
*ATTN REPRICED ON 18TAN23*1103
HKG BR31LJHR
                                                                                                                                           NVB15MAR23 NVA15MAR23 2PC CX
  PEK BR31LJHR
                                                                                                                                           NVB30MAR23 NVA30MAR23 2PC CX
```

```
CNY
              6870
ARE
HTI
     CNY
               120
'AX PD CNY
               90 CN PD CNY 104 HK PD CNY 403 OXT
OTAL CNY
               120
<u> 15MAR23BJS CX HKG491.63CX BJS491.63NUC983.26END ROE6.986879</u>
PAID TAX/FEE/CHARGE
OXT CNY 78G3 CNY 48I5 CNY 277YR
ENDOS *NONENDORSEABLE FARE RESTRICTIONS APPLY
KTTL CX/15MAR23/2359
kacadakadakadakadakadaka EXCHANGE INFORMATION dakadakadakadakadakadakada
OI:160-4856692109#1200BJS18JAN3 08300014
PLEASE ISSUE EMD TICKET FIRST.
SVC CX ID1 BJS 18JAN23 /D/98F/REVA/500CNY//P1
PSGRID 1
REISSUE NUMBER O
REVALIDATION NUMBER O
REI/REF FC OR/DE BD PRICE
                                   AD PRICE
                           300CNY T
       1 BISHKG T
                                            300CNY
       2 BJSHKG T
                           300CNY T
ÆΙ
                                            300CNY
REF
       1 BJSHKG T
                           650CNY T
                                            650CNY
        2 BJSHKG T
                           650CNY T
REF
                                            650CNY
SYST/1E/NP2QMEEB5L11UT1T1/FCC=T/AUTO-T=T/TI=T/TKNEI=0/EMD
```

(8) 补充 FP 项使用一步出指令出票:

```
▶ETDZ:8*S
ET PROCESSING...PLEASE WAIT! HN6XG1
▶
```

2. 在客票已经填开, 且部分使用的情况下

- 2.1. 票价提高,收改期费
 - (1) 提取原 PNR:

```
**ELECTRONIC TICKET PNR**

1. ZHANG/SAN HN6XF3

2. CX335 M SA25FEB PEKHKG HK1 1200 1555 SEAME 3 1

3. CX986 K TH02MAR HKGCTU HK1 1020 1315 SEAME 1 1

4. BJS/T BJS/T 010-86331000/CTG BUSINESS TRAVEL SERVICES CO.,LTD/DUAN JIANLEI ABCDEFG

5. T

6. SSR OTHS 1E DUPE BKG FOUND PLS HV PAX CANX DUPE OR BKG WILL BE AUTO CANX ON 14JAN23

7. SSR ADTK 1E ADV TKT NBR TO CX BY 15JAN 0401 GMT OR SUBJECT TO CANCEL

8. SSR TKNE CX HK1 PEKHKG 335 M25FEB 1604856692075/1/P1

9. SSR TKNE CX HK1 HKGCTU 986 K02MAR 1604856692075/2/P1

10. SSR DOCS CX HK1 P/CN/117492297/CN/08JUN10/M/23APR24/ZHANG/SAN/P1

11. SSR CTCM CX HK1 12345/P1

12. RMK TJ BJS247

13. RMK 1A/5K94VJ

14. FN/A/FCNY3990. 00/SCNY3990. 00/C0. 00/XCNY599. 00/TCNY90. 00CN/TCNY78. 00G3/TCNY431. 00XT/ACNY4589. 00

15. TN/160-4856692075/P1

16. BJS247
```

(2) 更改航段:

```
**ELECTRONIC TICKET PNR**

1. ZHANG/SAN HN6XF3

2. CX335 M SA25FEB PEKHKG HK1 1200 1555 SEAME 3 1

3. CX386 Y SU26FEB HKGPEK HK1 0900 1230 SEAME 1 3

4. BJS/T BJS/T 010-86331000/CTG BUSINESS TRAVEL SERVICES CO.,LTD/DUAN JIANLEI ABCDEFG

5. T

6. SSR OTHS 1E DUPE BKG FOUND PLS HV PAX CANX DUPE OR BKG WILL BE AUTO CANX ON 14JAN23

7. SSR ADTK 1E ADV TKT NBR TO CX BY 15JAN 0401 GMT OR SUBJECT TO CANCEL

8. SSR TKNE CX HK1 PEKHKG 335 M25FEB 1604856692075/1/P1

9. SSR DOCS CX HK1 P/CN/117492297/CN/08JUN10/M/23APR24/ZHANG/SAN/P1

10. SSR CTCM CX HK1 12345/P1

11. RMK TJ BJS247

12. RMK 1A/5K94VJ

13. TN/160-4856692075/P1

14. BJS247
```

(3) 操作自动换开 TRI 指令及 DFSR:A 指令:

```
TC ADT
                       NO WAIVER
TINERARY REPRICED USING HISTORICAL FARES
RIGINAL BASE FARE CNY
                         3990
REVISED BASE FARE
                         5340
                CNY
                         +1350
BASE FARE DIFF
                CNY
                              ADC
                         +1350 ADC
REISSUE FARE DIFF
                CNY
FC DIFF
                          -19 REFUND
                CNY
                         +1331 ADC
ICKET DIFF
                CNY
SERVICE FEE
                         +500 ADC
                CNY
FRAND TOTAL
                         +1831 ADC
                CNY
okokokokokokokokok REVISED ITINERARY INFORMATION kokokokokokokokokokok
SI/CX//BJS*BJS.13JAN23
     335M25FEB PEK1200 1555HKGOX
                                333
                                     #OCX #FY
     386Y26FEB HKG0900 1230PEKOS
                                333
                                     #OCX #FN
SYSTEM DEFAULT-CHECK EQUIPMENT
INTERLINE AGREEMENT PRICING NOT APPLIED
BRAND:ECONOMY LIGHT
ATTN REPRICED ON 18JAN23*1025
CHKG MR21LJHR
                                 NVB25FEB23 NVA25FEB23 1PC CX
PEK YQ21CNAR
                                 NVB26FEB23 NVA26FEB23 1PC CX
             5340
FARE CNY
             1350
DIFF CNY
TAX PD CNY
              90 CN PD CNY
                               104 HK PD CNY
                                                386 OXT
TOTAL CNY
             1350
25FEB23BJS CX X/HKG281.24CX BJS483.04NUC764.28END ROE6.98687
PAID TAX/FEE/CHARGE
OXT CNY 61G3 CNY 48I5 CNY 277YR
REFUNDED TAX/FEE/CHARGE
ERXT CNY 17G3 CNY 2YR
ENDOS *NONENDORSEABLE FARE RESTRICTIONS APPLY
FKTTL CX/18JAN23/2359
OI:160-4856692075#0200BJS13JAN3 08300014
SVC CX ID1 BJS 18JAN23 /D/98F/REVA/500CNY//P1
SVC CX ID1 BJS 18JAN23 /D/996/RSVR/0CNY ERXT19//P1
SGRID 1
REISSUE NUMBER O
REVALIDATION NUMBER 0
REI/REF FC OR/DE BD PRICE
                                AD PRICE
         BJSHKG T
                         500CNY T
REI
                                        500CNY
REI
         BJSHKG T
                         500CNY T
                                        500CNY
REF
          BJSHKG T
                         850CNY T
                                        850CNY
                           850CNY T
           BJSHKG T
                                            850CNY
SYST/1E/T5ASBCMA5LS1UT1T1/FCC=T/AUTO-T=T/TI=T/TKNEI=O/EMD
```

(4) 补充 FP 项使用一步出指令出票:



▶ETDZ:8*S ET PROCESSING...PLEASE WAIT! HN6XF3 ▶

3. 指定品牌运价执行自动换开

如下操作仅适用于日期,舱位和航班号三者有任一一个改变时的换开

3.1.指定品牌运价 Tier 号

(1) 提取原 PNR:

(2) 更改航段:

```
PRT:JY4MPS

1. CE/SHI JY4MPS

2. CX334 V TU02JUL HKGPEK HK1 0730 1050 E 1 3

3. BJS/T BJS/T 010-86331000/CTG BUSINESS TRAVEL SERVICES CO.,LTD/DUAN JIANLEI

4. T

5. SSR DOCS CX HK1 P/CN/174692208/CN/15MAR88/M/23APR25/CE/SHI/P1

6. SSR CTCM CX HK1 123456/P1

7. RMK TJ BJS247

8. RMK 1A/5H5URW

9. TN/160-6635531346/P1

10. BJS247
```

(3) 通过 XS FSD 航段/日期/航司/*BF 指令,查询对应的品牌运价 Tier号:

XS FSD HKGPEK/02JUL/CX/*BF



```
SD HKGPEK/02JUL24/CX/*V/*BF/HKD
 NUC = 7.821589 \text{ HKD}
** BRAND - ECONOMY FLEX - 0007 **
02JUL24*02JUL24/CX HKGBJS/EH/ADT
                                    /TPM 1239/MPM
                                                    1486/HKD
                            3420/V/ 2D, 14D/
                                                       /2169R
  BRAND - ECONOMY ESSENTIAL - 0005 **
 TUL24*02 TUL24/CX
                     HKGBJS/EH/ADT /TPM 1239/MPM
                                                     1486/HKD
                            2820/V/ 2D. 14D/
 VR31WCAR
                                                       /2169R
 BRAND - ECONOMY LIGHT - 0003 **
2JUL24*02JUL24/CX HKGBJS/EH/ADT
                                    /TPM 1239/MPM
                                                     1486/HKD
                            2420/V/ 2D. 14D/
03 VR21WCAR /
                                                      /2169R
SKY/1E/VXURDDOGCSLLO77/FCC=D/PAGE 1/1
```

(4) 操作自动换开 TRI+指定品牌运价 Tier 号指令及 DFSR:A 指令: TRI:1606635531346/*BF-0005

(5) 使用一步出指令出票:

```
ET PROCESSING...PLEASE WAIT! HR3WQB

ELECTRONIC TICKET ISSUED

•
```

3.2. 指定品牌运价代码

(1) 提取原 PNR:



(2) 更改航段:

```
▶RT:JY4MPS
1.CE/SHI JY4MPS
2. CX334 V TU02JUL HKGPEK HK1 0730 1050 E 1 3
3.BJS/T BJS/T 010-86331000/CTG BUSINESS TRAVEL SERVICES CO.,LTD/DUAN JIANLEI
4.T
5.SSR DOCS CX HK1 P/CN/174692208/CN/15MAR88/M/23APR25/CE/SHI/P1
6.SSR CTCM CX HK1 123456/P1
7.RMK TJ BJS247
8.RMK 1A/5H5URW
9.TN/160-6635531346/P1
10.BJS247
```

(3) 通过 XS FSD 航段/日期/航司/*BF 指令,查询对应的品牌序号,再通过 XS FSN 品牌序号//BF 指令,查询对应的品牌运价代码及享受的权益:

XS FSD HKGPEK/02JUL/CX/*BF

```
SD_HKGPEK/02JUL24/CX/*V/*BF/HKD
 NUC = 7.824930 HKD
  BRAND - ECONOMY FLEX - 0007 **
02JUL24*02JUL24/CX HKGBJS/EH/ADT
                                     /TPM 1239/MPM
                                                     1486/HKD
  VR41WCAR /
                            3420/V/ 2D. 14D/
                                                       /2169R
  BRAND - ECONOMY ESSENTIAL - 0005 **
02TUL24*02TUL24/CX
                     HKGBJS/EH/ADT
                                                     1486/HKD
                                     /TPM 1239/MPM
02 VR31WCAR /
                           2820/V/ 2D.14D/
                                                       /2169R
** BRAND - ECONOMY LIGHT - 0003 **
02TUL24*02TUL24/CX
                     HKGBTS/EH/ADT
                                     /TPM 1239/MPM
                                                    1486/HKD
                            2420/V/ 2D.14D/
03 VR21WCAR /
                                                      /2169R
SYST/1E/E5QV2BF5CZLDAT1T1/FCC=D/PAGE 1/1
```

XS FSN 02//BF



```
SN 002/02JUL24
                                 2169/CX /008/IPRPG/ATP/PA
02JUL24*02JUL24/CX
                    HKGBJS/EH/ADT /TPM 1239/MPM 1486/HKD
                           2820/V/ 2D. 14D/
02 VR31WCAR /
                                                      /2169R
**BRAND - ECONOMY ESSENTIAL***ECONESSENT
 OFFERED FOR FREE
 057 : MILEAGE ACCRUAL
 OB5 : SEAT ASSIGNMENT
 OM3 : 1PC MAX 15LB 7KG 115LCM
 OTL: 2PC MAX 23KG 158LCM EACH
 OFFERED FOR CHARGE
 056 : REFUNDABLE TICKET
 058 : UPGRADE ELIGIBILITY
 059 : CHANGEABLE TICKET
SKY/1E/BNMR6EGGCQTKO22/FCC=D/PAGE 1/1
```

(4) 操作自动换开 TRI+指定品牌运价代码指令及 DFSR:A 指令: TRI:1606635531346/*BC-ECONESSENT

```
TRI: 160-6635531346/*BC-econessent
 ITINERARY REPRICED USING HISTORICAL FARES
ORIGINAL BASE FARE CNY
                                 ADC
REISSUE FARE DIFF
                                 ADC
TFC DIFF
GRAND TOTAL
                                 ADC
RSISTU*BC-ECONESSENT/CX//BJS*BJS.26FEB24
CX 288V29MAY FRA1345>0650HKGOS 359
                                        #OCX #FN
      334V03JUL HKG0720 1050PEKOS
                                        #OCX #FN
SYSTEM DEFAULT-CHECK EQUIPMENT
*INTERLINE AGREEMENT PRICING NOT APPLIED
BRAND: ECONOMY ESSENTIAL
ATTN REPRICED ON 29MAR24*1416
 *************** FARE CALCULATION **********
FRA
```

(5) 使用一步出指令出票:

```
ET PROCESSING...PLEASE WAIT! HR3WQB

ELECTRONIC TICKET ISSUED
```



第三章 手工换开适用的场景及操作流程

1. 客票是 AIRPORT CONTROL 状态

代理人既可致电国泰代理人服务热线或者通过代理人网站在线提交服务申请解除航班状态,变成 OPEN FOR USE 之后执行自动换开,也可使用 TRI 指令协助计算价格,搭配 DFSR:M 指令执行手工换开,操作如下:

(1) 提取原 PNR 及票面, 航班状态为 Airport Control:

```
PG1
1. WANG/WU JFSS4G
2. CX564 K TU27FEB HKGTPE HK1 0830 1015 SEAME 1
3. BJS/T BJS/T 010-86331000/CTG BUSINESS TRAVEL SERVICES CO., LTD/MIAOZHUANG
4. C
5. T
6. FC/A/27FEB24HKG B-27FEB24 A-27FEB24 F-1PC CX TPE 299. 59KR21VLAO
            NUC299. 59END ROE7. 810512 XT 51. 0015191. 00YR
7. SSR DOCS CX HK1 P/CN/12345678/CN/21MAR95/M/110CT25/WANG/WU/P1
8. SSR CTCM CX HK1 123/P1
9. OSI CX CTC
10. RMK MCPS/ZGF/ID/P1
11. RMK 0T/A/0/2480//CX
12. RMK RID/A/354330600444177320220006511243000000046064000000
13. RMK 1A/6Z63QR
14. FN/A/FHKD2340. 00/ECNY2160. 00/SCNY2160. 00/CO. 00/XCNY436. 00/TCNY83. 00G3/
            TCNY111. 00HK/TCNY242. 00XT/ACNY2596. 00
15. EJ/A/NOMENDORSEABLEFARE RESTRICTIONS APPLY
16. BJS247

▶
DETR: TN/160-2660898180, AIR/1A
1SSUED BY: CATHAY PACIFIC AIRWAYS ORG/DST: HKG/TPE BSP-1
E/R: NOMENDORSEABLEFARE RESTRICTIONS APPLY
TOUR CODE:
            PASSENGER: VANG/WU
EXCH: CONJ TKT:
0 FN:1HKG CX 564 K 27FEB 0830 0K KR21VLAO 27FEB4/27FEB4 1PC AIRPORT CNTI
1 1 RL:JFSS4G /6Z63QR1A
TO: TPE
FC: A 27FEB24HKG CX TPE299. 59NUC299. 59END ROE7. 810512
FARE: HKD 2340 | FOP:CASH
TAX: CNY 8303 01:
TAX: CNY 8303 01:
TAX: CNY 111HE
TAX: CNY 5115 | FOR ALL TAXES: DETR:TN/160-2660898180, X
TOTAL: CNY 2596 | TKTN: 160-2660898180
```

(2) 更改航班:

```
1. WANG/WU JFSS4G
2. CX465 Y TU27FEB TPEHKG HK1 0700 0855 SEAME
3. BJS/T BJS/T 010-86331000/CTG BUSINESS TRAVEL SERVICES CO., LTD/MIAOZHUANG
4. C
5. T
6. SSR DOCS CX HK1 P/CN/12345678/CN/21MAR95/M/110CT25/WANG/WU/P1
7. SSR CTCM CX HK1 123/P1
8. OSI CX CTC
9. RMK MCPS/ZGF/ID/P1
10. RMK TJ BJS247
11. RMK 1A/6Z63QR
12. BJS247
```

(3) 操作自动换开 TRI 指令并再次核对金额,请留意 TRI 结果中是否有 AIRPORT CONTROL FLIGHT 表示:

```
TPE
HKG YQ21TWAO
ARE TWD 15988 EQUIV CNY 3650
           NVB27FEB24 NVA27FEB24 1PC CX
```

(4) 操作 DFSR:M 指令:

```
▶fN:RTWD15988/ECNY3650.00/SCNY1500.00/CO.00
- /TCNY115.00TW/OCNY191.00YR/ACNY1615.00
- /P1
FC:27FEB24TPE B-27FEB24 A-27FEB24 F-1PC CX HKG515.18YQ21TWA0
- NUC515.18
- END
- / ROE31.033284
- /P1
RMK:OT/1/2480//CX//BJS*BJS.26FEB24
- /P1
OI:ET/160-2660898180#1000BJS26FEB4 08300014
- P1
▶
```

(5) 使用一步出指令出票:

```
Petdz 8*s
CNY1615.00 JFSS4G
160-2660898181

ET PROCESSING...PLEASE WAIT! JFSS4G
```

(6) 提取 PNR 查看:

此为手动换开, FN 项不含 A (自动) 标识, 且残值 SVC 项中产品描述是 RESD (自动换开为 RSVR)。



2. TRI 失败, 系统提示需要手工换开

(代理人最常见的报错代码是 2130, 2130 意味着的情况有两种: i) 航司未发布该行程的 CAT31 规则; ii) 航司虽发布了行程的 CAT31 规则,但当前换开行程不满足条件。)

(1) 提取原 PNR 及票面, 航段状态为 Airport Control:

```
RRIED SEGMENT EXIST IN THE PNR
**ELECTRONIC TICKET PNR**
.ZHANG/SAN HN6XN9
.CX381 H1 WE01FEB PVGHKG I
                                  PVGHKG HK1
                                                      1900 2155
                                                                           SEAME
      CX759 H1
                                  HKGSIN HK1
                     TH02FEB
                                                                           SEAME
     CX714
CX368
                      WEOSFEB
THO9FEB
                                                     0125 0520
0945 1230
                                  SINHKG HK1
HKGPVG HK1
                                                                                     4 1
                                                                           SEAME
                                                                           SEAME
6.BJS/T BJS/T 010-86331000/CTG BUSINESS TRAVEL SERVICES CO., LTD/DUAN JIANLEI
   SSR ADTK 1E ADV TKT NBR TO CX BY 01FEB 0952 GMT OR SUBJECT TO CANCEL SSR TKNE CX HK1 PVGHKG 381 H01FEB 1604856692164/1/P1 SSR TKNE CX HK1 HKGSIN 759 H02FEB 1604856692164/2/P1 SSR TKNE CX HK1 SINHKG 714 H08FEB 1604856692164/3/P1
12. SSR TKNE CA HAT SINHAG 714 HUSPEB 1604856692164/3/P1
12. SSR TKNE CX HK1 HKGPVG 368 H09FEB 1604856692164/4/P1
13. SSR DOCS CX HK1 P/CN/142534877/CN/090CT64/M/23APR24/ZHANG/SAN/P1
14. SSR CTCM CX HK1 123/P1
15. RMK TJ BJS247
16. RMK 1A/5NSY3H
7. FN/A/FCNY8550. 00/SCNY8550. 00/CO. 00/XCNY1477. 00/TCNY90. 00CN/TCNY139. 00G3/
     TCNY1248.00XT/ACNY10027.00
                                  60-4856692164/P1
DETR:TN/160-4856692164, AIR/1A
SSUED BY: CATHAY PACIFIC AIRWAYS
                                                 ORG/DST: SHA/SHA
                                                                                               BSP-I
 /R: NONENDORSEABLEFARE RESTRICTIONS APPLY
OUR CODE:
ASSENGER: ZHANG/SAN
XCH:
                                                CONJ TKT:
                                                                  01FEB3/01FEB3 1PC AIRPORT CNTL
 FM: 1PVG CX
                      381 H 01FEB 1900 OK HR21LDHR
            RL:HN6XN9 /5NSY3H1A
                      759 H 02FEB 0900 OK HR21LDHR
 TO: 2HKG CX
                                                                  02FEB3/02FEB3 1PG AIRPORT CNTI
            RL:HN6XN9 /5NSY3H1A
CX 714 H 08FEB 0125 OK HR21LDHR
 TO:3SIN CX
                                                                  08FEB3/08FEB3 1PC OPEN FOR USE
            RL:HN6XN9 /5NSY3H1A
 TO:4HKG CX
                      368 H 09FEB 0945 OK HR21LDHR
                                                                  09FEB3/09FEB3 1PC OPEN FOR USE
            RL:HN6XN9 /5NSY3H1A
        01FEB23SHA CX X/HKG CX SIN623.09CX HKG CX SHA623.09NUC1246.18END ROE
 .860925
                     CNY
                              8550 FOP:CASH
                     CNY
                              90CN OI:
AX:
                     CNY
                              139G3
AX:
                             208HK
                                     FOR ALL TAXES: ▶DETR:TN/160-4856692164, X
                     CNY
TOTAL:
                     CNY
```

(2) 更改航段:

```
ARRIED SEGMENT EXIST IN THE PNR
 **ELECTRONIC TICKET PNR**
  ZHANG/SAN HN6XN9
     CX381 B2
CX759 B2
                    WE01FEB
                                 PVGHKG DK1
                                                    1900 2155
                                                                         SEAME
                    THO2FEB
WE08FEB
                                                    0900 1305
                                 HKGSIN DK1
                                                                         SEAME
                                                                                   1 4
                    WEO8FEB SINHKG DK1
THO9FEB HKGPVG DK1
                                                    0125 0520
                                                                         SEAME
                                                    0945 1230
                                                                         SEAME
  BJS/T BJS/T 010-86331000/CTG BUSINESS TRAVEL SERVICES CO., LTD/DUAN JIANLEI
  SSR ADTK 1E ADV TKT NBR TO CX BY 01FEB 0952 GMT OR SUBJECT TO CANCEL SSR TKNE CX HK1 PVGHKG 381 H01FEB 1604856692164/1/P1 SSR TKNE CX HK1 HKGSIN 759 H02FEB 1604856692164/2/P1
        TKNE CX HK1 SINHKG 714 H08FEB 1604856692164/3/P1
TKNE CX HK1 HKGPVG 368 H09FEB 1604856692164/4/P1
    SR DOCS CX HK1 P/CN/142534877/CN/090CT64/M/23APR24/ZHANG/SAN/P1
  SSR CTCM CX HK1 123/P1
  RMK TJ BJS247
RMK 1A/5NSY3H
  TN/160-4856692164/P1
```

(3) 手工输入 FN/FC/FP/OI/SVC 项:

➤ FN 项:

FN RCNY10050.00/SCNY1500.00/CO.00/OCNY208.00HK/OCNY90.00CN/OCNY1179.00XT/ACNY15

格式: FN RCNY (票面价格) /SCNY (票面差价) /C0.00 (代理费) /OCNY (已收过的税) /TCNY (新增税项) /ACNY (换开应收总和 =SCNY+TCNY)

备注: FN 项中最多只支持输入三项税,未在 FN 中具体描述的税项需要合并在 XT 中并在 FC 项目具体描述。

➤ FC 项:

▶FC/01FEB23SHA B-01FEB23 A-01FEB23 F-1PC CX X/HKG B-02FEB23 A-02FEB23 - /CX SIN 732.40BR21LDHR B-08FEB23 A-08FEB23 CX HKG B-09FEB23 A-09FEB23 - /CX SHA 732.40BR21LDHR NUC1464.80END - /ROE6.860925 - /OXT - /96.0015 56.00L7 42.000P 208.00SG 638.00YR 139.00G3

备注: 若 FC 中有 XT 税总和项,则需要在 FC 中展开描述。 (用 XT 展示 FN 中包含税项的总和,在下一行中展开详细描述,已收税项用OXT 表示)

➤ OI 项:

▶OI:ET/160-4856692147#1234BJS30JAN3 08300014

格式: OI:ET/[电子客票号]#[需要变更的航段序号][城市三字码][变更日期 (年 份只输入第四位)][代理人的 ITAT 号]



备注:关于变更的航段序号:如果一张票上有四个航段,第一段已使用,需要变更 234 航段则表示为 "0234";如果前两航段已使用,需要变更 3 航段则表示为 "0030";截图中的 "1234"表示为四个航段全部更换。

➤ FP 项:



```
RIED SEGMENT EXIST IN THE PNR
   ZHANG/SAN HN6XN9

CX381 B1 WE01FEB PVGHKG HK1

CX759 B1 TH02FEB HKGSIN HK1

CX714 B WE08FEB SINHKG HK1

CX368 B TH09FEB HKGPVG HK1
                                                                             1900 2155
0900 1305
                                                                                                                          2 1
1 4
                                                                                                              SEAME
                                                                                                             SEAME
                                                                             0125 0520
0945 1230
                                                                                                             SEAME
SEAME
                                                                                                                            4 1
6.BJS/T BJS/T 010-86331000/CTG BUSINESS TRAVEL SERVICES CO., LTD/DUAN JIANLEI ABCDEFG
8.FC/01FEB23SHA B-01FEB23 A-01FEB23 F-1PC CX X/HKG B-02FEB23 A-02FEB23 CX SIN 732.40BR21LDHR B-08FEB23 A-08FEB23 CX HKG B-09FEB23 A-09FEB23 CX SHA 732.40BR21LDHR NUC1464.80END ROE6.860925 OXT 96.00I556.00L742.000P208.00S
      G638.00YR139.00G
9. SVC CX ID1 BJS 01FEB /D/996/RESD/OCNY ERXT139/P1
10. SVC CX ID1 BJS 01FEB /D/98F/TICKET PENTALTY FEE/1600CNY/P1
11. SSR ADTK 1E ADV TKT NBR TO CX BY 01FEB 0952 GMT OR SUBJECT TO CANCEL
12. SSR DOCS CX HK1 P/CN/142534877/CN/090CT64/M/23APR24/ZHANG/SAN/P1
13. SSR CTCM CX HK1 123/P1
4.RMK ERX/CNY 139G3/P1
5.RMK OFP/CASH/P1
6.RMK TJ BJS247
7.RMK 1A/5NSY3H
.8. FN/RCNY10050. 00/SCNY1500. 00/C0. 00/OCNY208. 00HK/OCNY90. 00CN/OCNY1179. 00XT/
       ACNY1500.00
.9. OI/160-4856692164#1234BJS01FEB3 08300014
20. TN/160-4856692164/P1
    FP/CASH, CNY
```

(4) 使用一步出指令出票:

```
▶ETDZ:8*S
ET PROCESSING...PLEASE WAIT! HN6XN9
▶
```

3. 手工换开场景下, SVC 项的输入格式举例

仅退款

SVC CX ID1 BJS 16OCT20/D/996/RESD/840CNY/P1

仅退税

SVC CX ID1 BJS 16OCT20/D/996/RESD/0CNY ERXT156/P1 RMK ERX/CNY 16E7 CNY 150GB /P1



退款+退税

SVC CX ID1 HGH 28MAY21/D/996/RESD/1000CNY ERXT20/P1 RMK ERX/CNY80G3 CNY106HK CNY44I5 CNY52YQ/P1

4. 婴儿客票自动换开

- 票价相同,不收改期费,没有残值 4.1.
 - (1) 提取原 PNR, 更改航段:

```
**ELECTRONIC TICKET PNR**

***PNR MISMATCH, PLEASE CHECK THE PNR RMK QUEUE**

... ZHANG/SAN JS6M6C

... CX390 Y TU250CT HKGPEK HK1 0900 1225 SEAME 1 3

... CX335 Y TH10NOV PEKHKG HK1 1200 1555 SEAME 3 1

E. BJS/T BJS/T 010-86331000/CTG BUSINESS TRAVEL SERVICES CO., LTD/DUAN JIANLEI

ABCDEFG
  T
SSR TKNE CX HK1 HKGPEK 390 Y250CT 1604856704708/1/P1
SSR TKNE CX HK1 HKGPEK 390 Y250CT 1NF1604856704707/1/P1
SSR TKNE CX HK1 PEKHKG 335 Y10NOV 1604856704708/2/P1
SSR TKNE CX HK1 PCN/160634465/CN/03APR83/M/23APR28/ZHANG/SAN/P1
SSR DOCS CX HK1 P/CN/160634465/CN/03APR83/M/23APR28/ZHANG/SAN/P1
SSR INFT CX HN1 HKGPEK 390 Y250CT LI/SIINF 10MAY21/P1
SSR CTCE CX HK1 1235678/P1
OSI YY 1INF LI/SIINF/P1
RMK TJ BJS247
RMK 1A/58HK8E
RMK 1A/REJECTED-INTERNAL ERROR
FN/A/RHKD6380.00/ECNY5840.00/SCNY0.00/C0.00/OCNY90.00CN/OCNY110.00HK/OCNY420.00XT/ACNY0.00/P1
TN/IN/160-4856704707/P1
    TN/IN/160-4856704707/P1
```

(2) 操作 TRI 指令 (婴儿客票 TRI 指令需在票号后添加 I 项)

```
TRI:1604856704707/I/P1
TC INF
TINERARY REPRICED USING CURRENT FARES
590
REVISED BASE FARE HKD
REISSUE FARE DIFF
TFC DIFF
TICKET DIFF
SERVICE FEE
GRAND TOTAL
                   CNY
 ************ REVISED ITINERARY INFORMATION *********
SIINF/CX//BJS*BJS.170CT22
CX 390Y250CT HKG0900 1225PEKOS 333
CX 335Y10NOV PEK1200 1555HKGOS 333
SYSTEM DEFAULT-CHECK EQUIPMENT
SINTERLINE AGREEMENT PRICING NOT APPLIED
                                             #OCX #FN
BRAND: ECONOMY LIGHT
ATTN REPRICED ON 170CT22*1814
 PEK YQ21HKAR
                                         NVB250CT22 NVA250CT22 1PC CX
 HKG YQ21HKAR
                                         NVB10NOV22 NVA10NOV22 1PC CX
                 640 EQUIV CNY
     HKD
      CNY
DIFF
TAX PD CNY
                  83 G3 PD CNY
                                        51 I5 PD CNY
                                                           286 OXT
TOTAL CNY
250CT22HKG CX BJS40.63CX HKG40.63NUC81.26END ROE7.849695
PAID TAX/FEE/CHARGE
OXT EXEMPT CN CNY 286YR
REPRICE RATE
JSED 1HKD=0.91507264CNY
TKTTL CX/250CT22/2359
****************** EXCHANGE INFORMATION ********
DI:160-4856704707#1200BTS170CT2 08300014
PSGRID 1
REISSUE NUMBER O
REVALIDATION NUMBER O
REI/REF FC OR/DE BD PRICE
                                       AD PRICE
             HKGBJS T
                              1010CNY T
                                                 1010CNY
                                                 1010CNY
                              1010CNY
ÆΙ
                              1010CNY T
                                                 1010CNY
                               1010CNY T
                                                  1010CNY
  ST/1E/QGRMAPJY4NS6OT1T1/FCC=T/AUTO-T=T/TI=T/TKNEI=1/EMD
```

Remark: EXCHANGE INFORMATION 中未有 SVC 项的产生,意味着此次婴儿客票换开未产生罚金及残值,可以操作自动换开功能。

(3) 操作 DFSR 指令将自动换开运价输入至 PNR:

```
**ELECTRONIC TICKET PNR**

**PNR MISMATCH, PLEASE CHECK THE PNR RMK QUEUE**

1. ZHANG/SAN JS6M6C

2. CX390 Y TU250CT HKGPEK HK1 0900 1225 SEAME 1 3

3. CX335 Y TH10NOV PEKHKG HK1 1200 1555 SEAME 3 1

4. BJS/T BJS/T 010-86331000/CTG BUSINESS TRAVEL SERVICES CO.,LTD/DUAN JIANLEI ABCDEFG

5. T

6. FC/A/IN/250CT22HKG B-250CT22 A-250CT22 F-1PC CX BJS 40.63YQ21HKAR/IN90 B-10NOV22 A-10NOV22 CX HKG 40.63YQ21HKAR/IN90 NUC81.26END ROE7.849695 OXT EXEMPT CN286.00YR/P1

7. SSR TKNE CX HK1 HKGPEK 390 Y250CT 1604856704708/1/P1

8. SSR TKNE CX HK1 HKGPEK 390 Y250CT INF1604856704707/1/P1

9. SSR TKNE CX HK1 PEKHKG 335 Y10NOV 1604856704708/2/P1

10. SSR DOCS CX HK1 PCN/160634465/CN/03APR83/M/23APR28/ZHANG/SAN/P1

11. SSR INFT CX HN1 HKGPEK 390 Y250CT LI/SIINF 10MAY21/P1

12. SSR CTCE CX HK1 1235678/P1

13. OSI YY 1INF LI/SIINF/P1

14. RMK 0T/A/IN/0/86930/INF/CX//BJS*BJS.170CT22/P1

15. RMK RID/A/IN/735765757263407547244405013564120000071233000401/P1

16. RMK TJ BJS247

17. RMK 1A/58HK8E
```

(4) 删除婴儿客票的 TKNE/TN 项,补充 FP 项后出票:

```
▶ETDZ:8,INF*S
CNYO.00 JS6M6C
160-4856704709
▶
ET PROCESSING...PLEASE WAIT! JS6M6C
▶
ELECTRONIC TICKET ISSUED
▶
```

- 4.2 婴儿改期产生残值
- (1) 提取原 PNR, 更改航段:



```
**ELECTRONIC TICKET PNR**

1. ZHANG/YI JZD03T

2. CX881 P TU20MAY LAXHKG DK1 0030 0645+1 SEAME B 1

3. CAN/T CAN/T 400-666-9992/GD MEIYA TOURISM TECH GROUP INC. /ZHENG/ZIWEI 4. T

5. SSR OTHS 1E MISSING SSR CTCM MOBILE OR SSR CTCE EMAIL OR SSR CTCR NON-CONSENT FOR CX

6. SSR ADTK 1E ADV TKT NBR TO CX BY 29APR 0558 GMT OR SUBJECT TO CANCEL 7. SSR TKNE CX HK1 LAXHKG 881 P24MAY INF1606312369890/1/P1

8. SSR TKNE CX HK1 LAXHKG 881 P24MAY 1606312369889/1/P1

9. SSR DOCS CX HK1 P/CN/150301958/CN/11MAR99/M/23APR26/ZHANG/YI/P1

10. SSR INFT CX HK1 LAXHKG 881 P24MAY ZHANG/BABYMSTR 01JUN24/P1

11. OSI YY 11NF ZHANG/BABY MSTR/P1

12. RMK TJ CAN826

13. RMK 1A/DC8B08

14. TN/160-6312369889/P1

15. TN/IN/160-6312369889/P1

16. XN/IN/ZHANG/BABY MSTR(JUN24)/P1

17. CAN826
```

(2) 操作 TRI 指令 (婴儿客票 TRI 指令需在票号后添加 I 项)

```
************** REPRICE SUMMARY ************
PTC INF NO WAIVER
ITINERARY REPRICED USING HISTORICAL FARES
ORIGINAL BASE FARE CNY 3700
BASE FARE DIFF
                                         REFUND
                                         REFUND
                                        REFUND
                                           359 #OCX #FN
LAX
HKG PR99USB0
                                             NVB20MAY25 NVA20MAY25 1PC CX
DIFF CNY
                  41 AY PD CNY
                                       167 US PD CNY 673 YR
EDIFF CNY -220
ENDOS *NONENDORSEABLE FARE RESTRICTIONS APPLY
*BRAND CODE+BIZESSENT
REPRICE RATE
USED 1USD=7.29054024CNY
TICKETTYPE BSP
DI:160-6312369890#1000CAN27APR5 08309114
SVC CX ID1 CAN 27APR25 /D/996/RSVI/220CNY//P1
REI/REF FC OR/DE BD PRICE
REI 1 LAXHKG T
REF 1 LAXHKG T
                                                  1100CNY
1830CNY
                               1100CNY T
1830CNY T
 SKYONLN/1E/RVC25243GOTPUR1R1/FCC=T/AUTO-T=T/TI=T/TKNEI=0/EMD
```

(3) 操作 DFSR 指令将自动换开运价输入至 PNR:



```
1. ZHANG/YI JZD03T
2. CX881 P TU20MAY LAXHKG HK1 0030 0645+1 SEAME B 1
3. CAN/T CAN/T 400-666-9992/GD MEIYA TOURISM TECH GROUP INC. /ZHENG/ZIWEI
4. T
5. FC/A/IN/20MAY25LAX B-20MAY25 A-20MAY25 F-1PC CX HKG 477. 10PR99USB0/IN90 NUC477. 10END ROE1. 000000/P1
6. SVC CX ID1 CAN 27APR /D/996/RSVI/220CNY/P1
7. SSK OTHS 1E MISSING SSK CTCM MOBILE OR SSK CTCE EMAIL OR SSK CTCK NON-CONSENT FOR CX
8. SSR ADTK 1E ADV TKT NBR TO CX BY 29APR 0558 GMT OR SUBJECT TO CANCEL
9. SSR DOCS CX HK1 P/CN/150301958/CN/11MAR99/M/23APR26/ZHANG/YI/P1
10. SSR DOCS CX HK1 P/CN/167365531/CN/01JUN24/MI/23APR26/ZHANG/BABYMSTR/P1
11. SSR INFT CX HK1 LAXHKG 881 P20MAY ZHANG/BABYMSTR 01JUN24/P1
12. OSI YY 1INF ZHANG/BABY MSTR/P1
13. RMK 0T/A/IN/144967/INF/CX//CAN*CAN. 27APR25/P1
14. RMK RID/A/IN/652262351473615733477006013564120000053215600401/P1
15. RMK TJ CAN826
16. RMK 1A/DC8B08
17. FN/A/IN/RUSD477. 00/ECNY3480. 00/SCNY0. 00/C0. 00/OCNY41. 00AY/OCNY167. 00US/OCNY673. 00YR/ACNYO. 00/P1
```

(4) 删除婴儿客票的 TKNE/TN 项,补充 FP 项后出票:

```
**ELECTRONIC TICKET PNR**

1. ZHANG/YI JZD03T

2. CX881 P TU20MAY LAXHKG HK1 0030 0645+1 SEAME B 1

3. CAN/T CAN/T 400-666-9992/GD MEIYA TOURISM TECH GROUP INC. /ZHENG/ZIWEI

4. T

5. SVC CX HI1 CAN 27APR /D/996/RSVI//1601810040065C1/P1

6. SSR 01HS 1E MISSING SSR CICM MOBILE OR SSR CICE EMAIL OR SSR CTCR
NON-CONSENT FOR CX

7. SSP 4DTK 1E ADV TKT NRP TO CY BY 29APR 0558 CMT OR SUBJECT TO CANCEL

8. SSR TKNE CX HK1 LAXHKG 881 P20MAY INF1606312369891/1/P1

9. SSR DUCS CX HK1 P/CN/150301958/CN/11MAR99/M/23APR26/ZHANG/YI/P1

10. SSR DOCS CX HK1 P/CN/167365531/CN/01JUN24/MI/23APR26/ZHANG/BABYMSTR/P1

11. SSR INFT CX HK1 LAXHKG 881 P20MAY ZHANG/BABYMSTR 01JUN24/P1

12. OSI YY 1INF ZHANG/BABY MSTR/P1

13. RMK TJ CAN826

14. RMK 1A/DC8B08

15. FN/A/IN/RUSD477. 00/ECNY3480. 00/SCNY0. 00/C0. 00/OCNY41. 00AY/OCNY167. 00US/OCNY673. 00YR/ACNY0. 00/P1

16. TN/160-6312369889/P1

17. TN/IN/160-6312369891/P1
```

5. 婴儿客票手动换开

婴儿手动换开流程与成人类似,FN/FC/FP/OI等项可参考成人流程,添加 IN 标识后写入记录。此处仅介绍手工换开场景下,婴儿一步出 SVC 项的输入格式.

仅退款

SVC CX ID1 BJS 16OCT20/D/996/RESI/840CNY/P1

仅退税

SVC CX ID1 BJS 16OCT20/D/996/RESI/0CNY ERXT156/P1 RMK ERX/CNY 16E7 CNY 150GB /P1

退款+退税

SVC CX ID1 HGH 28MAY21/D/996/RESI/1000CNY ERXT20/P1 RMK ERX/CNY80G3 CNY106HK CNY44I5 CNY52YQ/P1

婴儿 FN/FC/FP/OI 格式

```
▶FN: IN/RHKD1490. 00/ECNY1390. 00/SCNY0. 00/C0. 00

- /OCNY27. 00XA/OCNY51. 00XY/OCNY1097. 00XT/ACNY0. 00

- /P1

FC: IN/25MAY25HKG B-25MAY25 A-25MAY25 F-1PC CX LAX191. 73YQ21HKAO/IN90

- NUC191. 73

- END

- / ROE7. 770967

- /OXT

- 53. 00YC 61. 00I5 149. 00G3 166. 00US 668. 00YR

- /P1

OI: ET/IN/160-6312369913#1000BJS13MAY5 08300014

- P1

FP: IN/CASH, CNY
```



第四章 残值 EMDs 的退款操作流程

1. 登录白屏, 查看 EMD 客票, 状态为: 可使用。



2. 选择退票





■ EMD退票



3. 查看退票金额,核实金额确认后点击退票











4. 点击票号, 查看 EMD 客票状态为退票。

出票方:			类型: D	关联: Y	
签转信息:	NONENDORSEABLE FA	ARE RESTRICTIONS APPLY		票类型: BSP	
乘客姓名:	姓名: ZHANG/SAN 国内\国际票标识: I			记录编号: 1A: 5UOJ4G,1E: HR36EZ	
旅行代码:		联票: 1601810014474		ET票号: 1606362069144	
1	类型代码: 996	描述: REFUNDABLE BALANCES			
	航空公司: CX	提供商:	提供地:	状态: 退票	
	价值: 330	备注:			
税项:		总额: 330 CNY	付款方式: 现金支付		
		换开票号:			
		票号: 1601810014474		代理费:	
实付货款金额: 330		实付货币种类: CNY			
出票日期: 2021-07-19		AGENT:		OFFICE: BJS247	



第五章 注意事项及常见问题

- 1. 本手册仅适用于自愿更改的情景。
- 2. 本手册重点展示在不同情景下自动换开的操作说明,有关预订、票价规则和其他规定请参考相关文件。
- 3. 客票换开前须检查是否开通 EMD 权限以及 EMD 票池中是否有票号。检查途径如下图所示。



- 4. 客票换开时须使用一步出指令出票,即 ETDZ:打票机号*S。若忘记使用一步出指令,请在当天作废换开的客票(指令为 VT:打票机号/换开后的客票号/PNR 编码),将自动换开生成的新 ET 客票作废,恢复原始客票状态为 OPEN FOR USE,重新操作自动换开流程并使用一步出指令出票。
- 5. 航班状态:支持 OPEN FOR USE, USED/FLOWN, AIRPORT CONTROL。如果不是以上状态需要联系航司取得航班控制权。当对



AIRPORT CONTROL 状态的客票做换开时,代理人可使用 TRI 指令自动计算运价,但系统显示的运价仅供参考须再次核对金额之后再操作。

- 6. 客票换开权限:同一 OFFICE 换开,不支持代理人跨 OFFICE 换开。
- 7. 常见的 TRI 换开出票报错,ERROR 693-EMD ISSUE FAILED。通常是指 EMD 票控系统没有足够的票号。在票控系统上票后,执行 ETRY 指令重新出票,或者参考第六章节在白屏中补填 EMD。如果确认票控系统有剩余票号,但依然出票失败请联系航信客服调查解决。
- 8. 自动换开功能必须使用自动运价,即首次出票使用 DFSQ:A 或多次自动 换开场景下使用 DFSR:A 指令输入运价信息。
- 9. DFSR:M 指令可将系统自动计算出的换开运价进行修改,如修改代理费率、行李额等,以 M 运价(手工运价)的形式自动输入 PNR 内,最终以手工换开模式进行换开出票。
- 10.DFSR:A 后,检查 SVC 项和 RMK 项金额是否正确。
- 11.自动换开过程中,如 DFSR:A 后 PNR 中产生了罚金 SVC 项 (D/98F),须使用一步出指令出票,即 ETDZ:打票机号*S。
- 12.自动换开过程中,如产生残值(D/996),必须使用一步出指令出票,即 ETDZ:打票机号*S。
- 13.手工输入的 ERXT 税总额通过 RMK ERX 展开显示。
- 14.如果手工输入时,不需要退税,SVC 不需要输入 ERXT,也不需要输入 RMK ERX 项。
- 15.手工换开罚金 SVC 标识: D/98F 产品描述为 TICKET PENALTY FEE, 误机费可与罚金开立在一起。

如: SVC CX ID1 BJS 21OCT20 /D/98F/TICKET PENALTY FEE/500CNY/P1

16.手工换开残值 SVC 标识: D/996 产品描述为 RESD。

当手工输入 SVC 项涉及退税,则需要在 SVC 项中输入 ERXT。RMK 项需描述具体退税的信息。

SVC CX ID1 BJS 21JUL21 /D/996/RESD/18910CNY ERXT17/P1 RMK ERX/CNY 17G3/P1

为了区分手工和自动输入 SVC 项,因此手工换开的残值 SVC 项产品描述处需填写 RESD。



SVC CX ID1 BJS 16AUG21 /D/996/RSVR RESD/36660CNY ERXT17/P1 (需手工将残值的产品描述该为 RESD)

17.婴儿手工换开残值 SVC 标识: D/996 产品描述为 RESI 为了区分婴儿手工和自动输入 SVC 项,因此婴儿手工换开的残值 SVC 项产品描述处需填写 RESI。

SVC CX ID1 BJS 16AUG21 /D/996/RSVR RESI/36660CNY ERXT17/P1 (需手工将残值的产品描述该为 RESI)

18.婴儿及成人的残值一步出需要分开出票。

(1)如果在一次 ETDZ: 打票机号*S 中同时出婴儿及成人,则系统报错,出票失败。

(2)指定成人一步出指令为 ETDZ: 打票机号*S, ADL

(3)指定婴儿一步出指令为 ETDZ: 打票机号*S, INF

(4)记录中包含多位旅客带婴儿一步出指令:

指定成人 ETDZ: 打票机号*S/Pn, ADL 指定婴儿 ETDZ: 打票机号*S/Pn, INF

SVC	固定格式	D	RFIC
CX	航空公司	996	RFISC
ID1	固定格式	RESD/RESI	手工残值功能固定选项(成人/婴 儿)
BJS	出票城市	OCNY ERXT1066	票面价值和退税总额
210CT20	出票时间	P1	旅客序号

手工输入 RMK 项解释

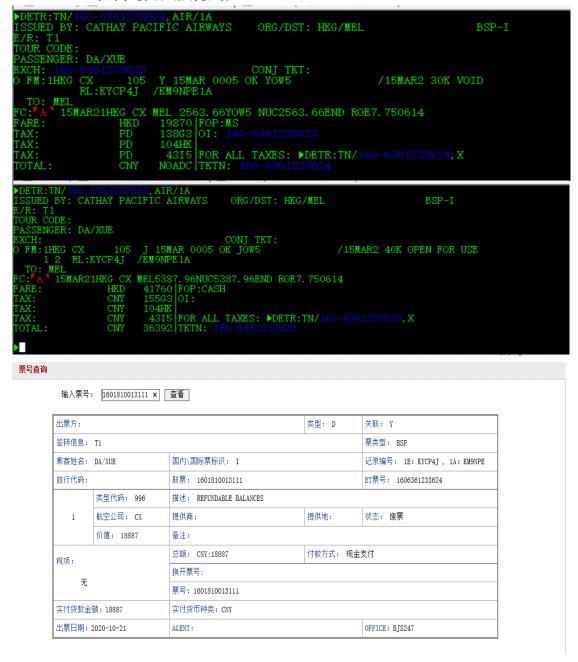
RMK ERX/CNY 16E7 CNY 695GB CNY 355UB/P1

RMK ERX	残值固定格式
CNY 16E7	币种 金额 税种
CNY 695GB	币种 金额 税种
CNY 355UB	币种 金额 税种
P1	旅客序号

- 19.客票作废时, 如有残值 EMD 需作废, 请在白屏中手工进行作废。
- 20.客票作废时,如有罚金 EMD 需作废,即使罚金 EMD 是"已使用"的状态,请在白屏中手工进行作废。



- 21.对于付款方式是 UATP 的客票在进行换开时,可以在黑屏中用 UATP 的结算方式出客票,在白屏中用 BSP 或者 BOP 的结算方式出罚金 EMD,暂时无法获得残值 EMD。
- 22.对于 GoLite 代理人(国际非现金销售代理人)对客票进行换开时,可以在黑屏中正常出客票,在白屏中用 BOP 的结算方式手工补填罚金 EMD,暂时无法获得残值 EMD。





第六章 罚金 EMDs 的补填

当 EMD 票控系统没有足够的票号,但客票却换开成功有新票号产生,罚金 EMD (如改期费) 未生成票号时,可在白屏中补填罚金 EMD。

请注意,补填时严格按照如下操作,在产品列表中选择正确的"TICKET PENALTY FEE",输入 PNR 编号后,出票原因子码自动带出 98F,选错产品 会收到 ADM。

1. 首先在产品列表中选择"TICKET PENALTY FEE"



2. 输入 PNR 编号, 随后单击查询



3. 确认 PNR 后,在下拉菜单中选择旅客姓名





4. 随后,在下拉菜单中选择航段



5. 价值为必须项,需要手动输入



6. 最后确认出票





7. 出票完成后可点击票号查看 EMD 票面





第七章 自动换开新功能

1、指定 fare basis 运价基础、多航段指定不同运价基础:

代理人可指定想要的 fare basis, 进行自动换开运价计算。

单航段指定运价基础计算

TRI:票号/*01KKXABO

说明: 01 为航段序号(新行程的 PNR 中的航段顺序), KKXABO 为运价基础。不指定航段序号则表示对全程设定相同运价基础。

案例:

原始航段+原始 fare basis MR21LJAO

1. CX347 M WE20NOV PEKHKG DK1 1000 1400 SEAME 3 1 新航段+新 fare basis KR31LJAO

1. CX335 K SA23NOV PEKHKG DK1 1200 1555 SEAME 3 1

● 不指定运价基础进行 TRI 的计算:系统默认按规则进行最低价格返回

● 指定运价基础进行 TRI 的计算:

'AX PD CNY 90 CN PD CNY 135 YR OTAL CNY 3NOV24BJS CX HKG323.60NUC323.60END ROE7.107332 NDOS *NONENDORSEABLE FARE RESTRICTIONS APPLY BRAND CODE+ECONESSENT KTTL CX/23NOV24/2359 ·***************
EXCHANGE INFORMATION ************* 'ICKETTYPE BSP DI:160-2500000802#1000BJS250CT4 08300014 LEASE ISSUE EMD TICKET FIRST. SVC CX ID1 BJS 250CT24 /D/98F/REVA/500CNY//P1 PSGRID 1 REISSUE NUMBER 1 REVALIDATION NUMBER 0 REI/REF FC OR/DE BD PRICE AD PRICE 300CNY T REI BJSHKG T 300CNY 650CNY T BJSHKG T 650CNY I=T/TKNEI=0/EMD SYSE/1E/EKRTRH1TEWTTSE1E1/FCC=T/AUTO-

DFSR:A

DFSR:A 1. ZHANG/SAN KXW6PE 2. CX335 K SA23NOV PEKHKG HK1 1200 1555 SEAME 3 1 3. BJS/T BJS/T 010-86331000/CTG BUSINESS TRAVEL SERVICES CO., LTD/MIAOZHUAN 4. T 5. FC/A/23NOV24BJS B-23NOV24 A-23NOV24 F-2PC CX HKG 323.60KR31LJAO NUC323.60END ROE7.107332/P1 6. SVC CX ID1 BJS 250CT /D/98F/REVA/500CNY/P1 7. SSR CKIN CX HK1 PEKHKG 335 K23NOV BRND/ECONESSENT/P1 8. SSR CKIN CX HK1 PEKHKG 335 K23NOV FABS/KR31LJAO/P1 9. SSR DOCS CX HK1 P/CN/144233106/CN/130CT80/M/23APR25/ZHANG/SAN/P1 10. SSR CTCM CX HK1 12312313/P1 11. RMK OT/A/1/4513//CX//BJS*BJS.250CT24/P1

出票成功:

▶ETDZ:8*S ET PROCESSING...PLEASE WAIT! KXW6PE ELECTRONIC TICKET ISSUED

提取 PNR:



```
**ELECTRONIC TICKET PNR**

1. ZHANG/SAN KXW6PE

2. CX335 K SA23NOV PEKHKG HK1 1200 1555 SEAME 3 1

3. BJS/T BJS/T 010-86331000/CTG BUSINESS TRAVEL SERVICES CO., LTD/MIAOZHUANG

4. T

5. SVC CX HI1 BJS 250CT24/D/98F/TICKET PENALTY FEE/500CNY/1601810380094C1/P1

6. SSR CKIN CX HK1 PEKHKG 335 K23NOV BRND/ECONESSENT/P1

7. SSR CKIN CX HK1 PEKHKG 335 K23NOV FABS/KR31LJAO/P1

8. SSR TKNE CX HK1 PEKHKG 335 K23NOV 1602500000803/1/P1

9. SSR DOCS CX HK1 P/CN/144233106/CN/130CT80/M/23APR25/ZHANG/SAN/P1

10. SSR CTCM CX HK1 12312313/P1

11. RMK TJ BJS247

12. RMK 1A/6P3XA6

13. FN/A/RCNY2300. 00/SCNY450. 00/C0. 00/OCNY90. 00CN/OCNY135. 00YR/ACNY450. 00/P1

14. TN/160-2500000803/P1

15. FP/CASH, CNY

16. BJS247
```

多航段指定不同运价基础

TRI:票号/*01,04QA41DGAR*02-03QA41DGAQ

说明:指定第 1,4 航段的 fare basis 是 QA41DGAR, 第 2,3 航段的 fare basis 是 QA41DGAQ

TRI:票号/*01KKXABO*02MMXABO

说明:指定第1 航段的运价基础是 KKXABO,第2 航段的运价基础 MMXABO 案例:

原始航段+原始 fare basis VR21LDHR

```
1. CX365 V1 WE20NOV PVGHKG DK1 0930 1240 E 2 1
2. CX840 V1 WE20NOV HKGJFK DK1 1630 1905 E 1 8
3. CX843 V2 FR29NOV JFKHKG DK1 0135 0630+1 E 8 1
4. CX368 V2 SA30NOV HKGPVG DK1 0945 1230 E 1 2
```

```
ARRIED SEGMENT EXIST IN THE PNR
 **ELECTRONIC TICKET PNR**
1. ZHANG/SAN JPZYTV
2. CX363 V1 WE20NOV
                                                    \begin{array}{ccc} 1125 & 1425 \\ 1620 & 1905 \end{array}
                                 PVGHKG HK1
     CX840 V1 WE20NOV
                                 HKGJFK HK1
     CX843 V2
CX368 V2
                                                    0135 0635+1
                    SA30NOV
                                 HKGPVG HK1
                                                    0945 1230
6. BJS/T BJS/T 010-86331000/CTG BUSINESS TRAVEL SERVICES CO., LTD/MIAOZHUA
8. SSR CKIN CX HK1 PVGHKG 363 V20NOV BRND/ECONLIGHT 9. SSR CKIN CX HK1 PVGHKG 363 V20NOV FABS/VR21LDHR
O. SSR CKIN CX HK1 HKGJFK 840 V20NOV BRND/ECONLIGHT
 SSR CKIN CX HK1 HKGJFK 840 V20NOV FABS/VR21LDHR
SSR CKIN CX HK1 JFKHKG 843 V29NOV BRND/ECONLIGHT
SSR CKIN CX HK1 JFKHKG 843 V29NOV FABS/VR21LDHR
4. SSR CKIN CX HK1 HKGPVG 368 V30NOV BRND/ECONLIGHT
5. SSR CKIN CX HK1 HKGPVG 368 V30NOV FABS/VR21LDHR
  SSR TKNE CX HK1 PVGHKG 363 V20NOV 1602500000804/1/P1
```



新航段+新 fare basis MR31LDHR+ KR31LDHR

```
1. CX363 M1 SA23NOV PVGHKG DK1 1125 1425 E 2 1
2. CX840 M1 SA23NOV HKGJFK DK1 1630 1905 E 1 8
3. CX843 K2 SA30NOV JFKHKG DK1 0135 0630+1 E 8 1
4. CX376 K2 SU01DEC HKGPVG DK1 1045 1330 E 1 2
```

```
▶SS CX363 M 23NOV PVGHKG NN1
SS CX840 M 23NOV HKGJFK NN1
SS CX843 K 30NOV JFKHKG NN1
SS CX368 K 01DEC HKGPVG NN1
MARRIED SEGMENT EXIST IN THE PNR

**ELECTRONIC TICKET PNR**

1. ZHANG/SAN JPZYTV

2. CX363 V1 WE20NOV PVGHKG HK1 1125 1425 SEAME 2 1
3. CX840 V1 WE20NOV HKGJFK HK1 1620 1905 SEAME 1 8
4. CX363 M2 SA23NOV PVGHKG DK1 1125 1425 SEAME 2 1
5. CX840 M2 SA23NOV PVGHKG DK1 1125 1425 SEAME 2 1
6. CX843 V3 FR29NOV JFKHKG HK1 0135 0635+1 SEAME 8 1
7. CX843 K4 SA30NOV JFKHKG DK1 0135 0635+1 SEAME 8 1
8. CX368 V3 SA30NOV HKGPVG HK1 0945 1230 SEAME 1 2
9. CX368 K4 SU01DEC HKGPVG DK1 0945 1230 SEAME 1 2
10. BJS/T BJS/T 010-86331000/CTG BUSINESS TRAVEL SERVICES CO., LTD/MIAOZHUAN
```

● 不指定运价基础进行 TRI 的计算:系统默认按规则进行最低价格返回

```
TRI:160-2500000804
   ******************** REPRICE SUMMARY *************
ITINERARY REPRICED USING CURRENT FARES
ORIGINAL BASE FARE CNY
REVISED BASE FARE CNY
BASE FARE DIFF CNY
                              8700
13430
                                      ADC
                                      ADC
TICKET DIFF
                                      ADC
                              +1200
+5930
********** REVISED ITINERARY INFORMATION ********
SI/CX//BJS*BJS.250CT24
CX 363M23NOV PVG1125 1425HKG0X
CX 840M23NOV HKG1620 1905JFK0S
                                             #OCX #FN
                                             #OCX #FN
       843K30NOV JFK0135>0635HKG0X
                                             #OCX #FN
SYSTEM DEFAULT-CHECK EQUIPMENT
INTERLINE AGREEMENT PRICING NOT APPLIED
BRAND:ECONOMY LIGHT
```



● 指定运价基础进行 TRI 的计算:品牌上升至 ECONOMY ESSENTIAL

```
ITINERARY REPRICED USING CURRENT FARES
                                    ADC
REISSUE FARE DIFF
                                    ADC
TICKET DIFF
                                    ADC
SERVICE FEE
                                    ADC
      363M23NOV PVG1125 1425HKG0X
840M23NOV HKG1620 1905JFK0S
843K30NOV JFK0135>0635HKG0X
                                           #OCX #FN
                                           #OCX #FN
 CX
      368K01DEC HKG0945 1230PVG0S
                                           #OCX #FN
*BRAND:ECONOMY ESSENTIAL
ATTN REPRICED ON 250CT24*1733
```

DFSR:A

```
MARRIED SEGMENT EXIST IN THE PNR

1. ZHANG/SAN JPZYTV

2. CX363 M1 SA23NOV PVGHKG HK1 1125 1425 SEAME 2 1

3. CX840 M1 SA23NOV HKGJFK HK1 1620 1905 SEAME 1 8

4. CX843 K2 SA30NOV JFKHKG HK1 0135 0635+1 SEAME 8 1

5. CX368 K2 SU01DEC HKGPVG HK1 0945 1230 SEAME 1 2

6. BJS/T BJS/T 010−86331000/CTG BUSINESS TRAVEL SERVICES CO.,LTD/MIAOZHUAN

7. T

8. FC/A/23NOV24SHA B−23NOV24 A−23NOV24 F−2PC CX X/HKG Q56.27 CX NYC Q
SHANYC140.69 842.79MR31LDHR B−30NOV24 A−30NOV24 CX X/HKG B−01DEC24
A−01DEC24 CX SHA 975.04KR31LDHR NUC2014.79END ROE7.107332 OXT
40.00AY90.00CN159.00US50.00XY27.00XA52.00YC102.00151603.00YR32.00XFJF

P1

10. SSR CKIN CX HK1 PVGHKG 363 M23NOV BRND/ECONESSENT/P1

11. SSR CKIN CX HK1 PVGHKG 363 M23NOV BRND/ECONESSENT/P1

12. SSR CKIN CX HK1 HKGJFK 840 M23NOV BRND/ECONESSENT/P1

13. SSR CKIN CX HK1 HKGJFK 840 M23NOV BRND/ECONESSENT/P1

14. SSR CKIN CX HK1 JFKHKG 843 K30NOV BRND/ECONESSENT/P1

15. SSR CKIN CX HK1 JFKHKG 843 K30NOV BRND/ECONESSENT/P1

16. SSR CKIN CX HK1 JFKHKG 843 K30NOV BRND/ECONESSENT/P1

17. SSR CKIN CX HK1 HKGPVG 368 K01DEC BRND/ECONESSENT/P1

17. SSR CKIN CX HK1 HKGPVG 368 K01DEC BRND/ECONESSENT/P1
```

出票:



```
PETDZ:8*S
CNY5620.00 JPZYTV
160-2500000805

ET PROCESSING...PLEASE WAIT! JPZYTV

ELECTRONIC TICKET ISSUED
```

提取 PNR:

```
MARRIED SEGMENT EXIST IN THE PNR

**ELECTRONIC TICKET PNR**

1. ZHANG/SAN JPZYTV

2. CX363 M1 SA23NOV PVGHKG HK1 1125 1425 SEAME 2 1

3. CX840 M1 SA23NOV HKGJFK HK1 1620 1905 SEAME 1 8

4. CX843 K2 SA30NOV JFKHKG HK1 0135 0635+1 SEAME 8 1

5. CX368 K2 SU01DEC HKGPVG HK1 0945 1230 SEAME 1 2

6. BJS/T BJS/T 010-86331000/CTG BUSINESS TRAVEL SERVICES CO.,LTD/MIAOZHUANG

7. T

8. SVC CX H11 BJS 250CT24/D/98F/TICKET PENALTY FEE/1200CNY/1601810380104C1/P1

9. SSR CKIN CX HK1 PVGHKG 363 M23NOV BRND/ECONESSENT/P1

10. SSR CKIN CX HK1 PVGHKG 363 M23NOV FABS/MR31LDHR/P1

11. SSR CKIN CX HK1 HKGJFK 840 M23NOV BRND/ECONESSENT/P1

12. SSR CKIN CX HK1 HKGJFK 840 M23NOV FABS/MR31LDHR/P1

13. SSR CKIN CX HK1 JFKHKG 843 K30NOV BRND/ECONESSENT/P1

14. SSR CKIN CX HK1 JFKHKG 843 K30NOV BRND/ECONESSENT/P1

15. SSR CKIN CX HK1 HKGPVG 368 K01DEC BRND/ECONESSENT/P1

16. SSR CKIN CX HK1 HKGPVG 368 K01DEC BRND/ECONESSENT/P1

17. SSR TKNE CX HK1 PVGHKG 363 M23NOV 1602500000805/1/P1
```

2、指定不同旅客类型:

该指令可协助代理人在换开时强制指定计算学生价格

TRI:票号/PTC-STU 或/PTC-EXCT-STU

说明: PTC-STU 指定旅客类型是学生的运价, 当没有符合学生运价时, 自动查找成人旅客的结果。

PTC-EXCT-STU 强制指定返回旅客类型是学生的运价结果,没有符合学生运价时,不会查找其它旅客类型。

案例:

原始航段

- 1. CX365 V1 WE20NOV PVGHKG DK1 0930 1240 SEAME 2 1
- 2. CX840 V1 WE20NOV HKGJFK DK1 1630 1905 SEAME 1.8



- 3. CX843 V2 FR29NOV JFKHKG DK1 0135 0630+1 SEAME 8 1
- 4. CX368 V2 SA30NOV HKGPVG DK1 0945 1230 SEAME 1 2

```
MARRIED SEGMENT EXIST IN THE PNR

**ELECTRONIC TICKET PNR**

1. XUE/SHENG HVZBHV

2. CX363 V1 WE20NOV PVGHKG HK1 1125 1425 SEAME 2 1

3. CX840 V1 WE20NOV HKGJFK HK1 1620 1905 SEAME 1 8

4. CX843 V2 FR29NOV JFKHKG HK1 0135 0635+1 SEAME 8 1

5. CX368 V2 SA30NOV HKGPVG HK1 0945 1230 SEAME 1 2

6. BJS/T BJS/T 010-86331000/CTG BUSINESS TRAVEL SERVICES CO., LTD/MIAOZHUAN 7. T

8. SSR CKIN CX HK1 PVGHKG 363 V20NOV BRND/ECONLIGHT

9. SSR CKIN CX HK1 PVGHKG 363 V20NOV FABS/VS21RRHA

10. SSR CKIN CX HK1 HKGJFK 840 V20NOV BRND/ECONLIGHT

11. SSR CKIN CX HK1 HKGJFK 840 V20NOV FABS/VS21RRHA

12. SSR CKIN CX HK1 JFKHKG 843 V29NOV BRND/ECONLIGHT

13. SSR CKIN CX HK1 JFKHKG 843 V29NOV BRND/ECONLIGHT

15. SSR CKIN CX HK1 HKGPVG 368 V30NOV BRND/ECONLIGHT

15. SSR CKIN CX HK1 HKGPVG 368 V30NOV BRND/ECONLIGHT

16. SSR TKNE CX HK1 PVGHKG 363 V20NOV 1602500000806/1/P1

17. SSR TKNE CX HK1 HKGJFK 840 V20NOV 1602500000806/2/P1
```

新航段

1. CX363 M1 SA23NOV PVGHKG DK1 1125 1425 E 2 1
2. CX840 M1 SA23NOV HKGJFK DK1 1630 1905 E 1 8
3. CX843 K2 SA30NOV JFKHKG DK1 0135 0630+1 E 8 1
4. CX376 K2 SU01DEC HKGPVG DK1 1045 1330 E 1 2

```
▶SS CX363 M 23NOV PVGHKG NN1
SS CX840 M 23NOV HKGJFK NN1
SS CX843 K 30NOV JFKHKG NN1
SS CX368 K 01DEC HKGPVG NN1
MARRIED SEGMENT EXIST IN THE PNR

**ELECTRONIC TICKET PNR**

1. XUE/SHENG HVZBHV

2. CX363 V1 WE20NOV PVGHKG HK1 1125 1425 SEAME 2 1

3. CX840 V1 WE20NOV HKGJFK HK1 1620 1905 SEAME 1 8

4. CX363 M2 SA23NOV PVGHKG DK1 1125 1425 SEAME 2 1

5. CX840 M2 SA23NOV PVGHKG DK1 1125 1425 SEAME 2 1

5. CX840 M2 SA23NOV HKGJFK DK1 1620 1905 SEAME 1 8

6. CX843 V3 FR29NOV JFKHKG HK1 0135 0635+1 SEAME 8 1

7. CX843 K4 SA30NOV JFKHKG DK1 0135 0635+1 SEAME 8 1

8. CX368 V3 SA30NOV HKGPVG HK1 0945 1230 SEAME 1 2

9. CX368 K4 SU01DEC HKGPVG DK1 0945 1230 SEAME 1 2

10. BJS/T BJS/T 010-86331000/CTG BUSINESS TRAVEL SERVICES CO., LTD/MIAOZHUANG
```

● 不指定旅客类型进行 TRI 的计算:换开时可能已经没有 STU 价格或 ADT 比 STU 更便宜,导致返回了 ADT 价格

```
TRI 160-2500000806
 NO WAIVER
ITINERARY REPRICED USING CURRENT FARES
                           8700
ORIGINAL BASE FARE CNY
                 CNY
                          13430
                          +4730
REISSUE FARE DIFF
                                ADC
                 CNY
TFC DIFF
TICKET DIFF
                                ADC
SERVICE FEE
                                ADC
GRAND TOTAL
                                ADC
************** REVISED ITINERARY INFORMATION *********
SISTU/CX//BJS*BJS. 250CT24
      363M23NOV PVG1125 1425HKG0X
                                  333
                                       #OCX #FN
 CX
      840M23NOV HKG1620 1905JFK0S
               TFK0135>0635HKG0X
 CX
      843K30NOV
      368K01DEC HKG0945 1230PVG0S
                                       #OCX #FN
  STEM DEFAULT-CHECK EQUIPMENT
```

● 指定旅客类型进行 TRI 的计算:可计算出学生价

```
TRI 160-2500000806/PTC-EXCT-STU
ITINERARY REPRICED USING CURRENT FARES
ORIGINAL BASE FARE CNY
REVISED BASE FARE CNY
BASE FARE DIFF CNY
                                       11430
                                                ADC
                                                ADC
REISSUE FARE DIFF
TFC DIFF
                                                 ADC
SERVICE FEE
                                                 ADC
GRAND TOTAL
                                                 ADC
 SISTU/CX//BJS*BJS.250CT24
CX 363M23NOV PVG1125 1425HKG0X
CX 840M23NOV HKG1620 1905JFK0S
                                                          #OCX #FN
         843K30NOV JFK0135>0635HKG0X
                                                          #OCX #FN
 CX 368K01DEC HKG0945 1230PVG0S
SYSTEM DEFAULT-CHECK EQUIPMENT
                                                          #OCX #FN
 INTERLINE AGREEMENT PRICING NOT APPLIED
ID REQUIRED
 ATTN REPRICED ON 250CT24*1750
```

DFSR:A

```
. CX363 M1 SA23NOV PVGHKG HK1 1125 1425 SEAME 2 1
. CX840 M1 SA23NOV HKGJFK HK1 1620 1905 SEAME 1 8
. CX843 K2 SA30NOV JFKHKG HK1 0135 0635+1 SEAME 8 1
. CX368 K2 SU01DEC HKGPVG HK1 0945 1230 SEAME 1 2
. BJS/T BJS/T 010-86331000/CTG BUSINESS TRAVEL SERVICES CO., LTD/MIAOZHUANG
 7. T

8. FC/A/23NOV24SHA B-23NOV24 A-23NOV24 F-1PC CX X/HKG Q56. 27 CX NYC Q
SHANYC140. 69 M/ITMS21RRHA/ST B-30NOV24 A-30NOV24 CX X/HKG B-01DEC24
A-01DEC24 CX SHA M/ITKS21RRHA/ST END R0E7. 107332 OXT 40. 00AY90. 00CN159. 00
US50. 00XY27. 00XA52. 00YC102. 00151603. 00YR32. 00XFJFK4. 5/P1

9. SVC CX ID1 BJS 250CT /D/98F/REVA/360CNY/P1

10. SSR CKIN CX HK1 PVGHKG 363 M23NOV BRND/ECONLIGHT/P1

11. SSR CKIN CX HK1 PVGHKG 363 M23NOV FABS/MS21RRHA/P1

12. SSR CKIN CX HK1 HKGJFK 840 M23NOV BRND/ECONLIGHT/P1

13. SSR CKIN CX HK1 HKGJFK 840 M23NOV FABS/MS21RRHA/P1

14. SSR CKIN CX HK1 JFKHKG 843 K30NOV BRND/ECONLIGHT/P1

15. SSR CKIN CX HK1 JFKHKG 843 K30NOV FABS/KS21RRHA/P1

16. SSR CKIN CX HK1 HKGPVG 368 K01DEC BRND/ECONLIGHT/P1

17. SSR CKIN CX HK1 HKGPVG 368 K01DEC BRND/ECONLIGHT/P1
出票及新票票面:
  ETDZ:8*S
     CNY4530.00
                                                                      HVZBHV
     160-2500000807
 ET PROCESSING...PLEASE WAIT! HVZBHV
 ELECTRONIC TICKET ISSUED
                                                                               ORG/DST: SHA/SHA
                                                                                                                                                         BSP-I
  OUR CODE: ST100FF531
ASSENGER: XUE/SHENG
  XCH: 160-2500000806
   FM:1PVG CX 363 M 23NOV 1125 OK MS21RRHA/S 23NOV4/23NOV4 1PC OPEN FOR USE
                     RL:HVZBHV /6P73TR1A
    TO: 2HKG CX 840 M 23NOV 1620 OK MS21RRHA/S 23NOV4/23NOV4 1PC OPEN FOR USE 1 8 RL: HVZBHV /6P73TR1A

TO: 3JFK CX 843 K 30NOV 0135 OK KS21RRHA/S 30NOV4/30NOV4 1PC OPEN FOR USE 8 1 RL: HVZBHV /6P73TR1A
    TO:4HKG CX
                                  368 K 01DEC 0945 OK KS21RRHA/S 01DEC4/01DEC4 1PC OPEN FOR USE
                     RL:HVZBHV /6P73TR1A
    HKG CX SHA M/ITKS21RRHA/ST END ROE7.107332 PD XFJFK4.5
                                               IT FOP:MS
212G3 OI: 160-2500000806
   ARE:
                                                4530A TKTN: 160-2500000807
```



提取 PNR:

```
ARRIED SEGMENT EXIST IN THE PNR
**ELECTRONIC TICKET PNR**
  XUE/SHENG HVZBHV
     CX363 M1 SA23NOV
CX840 M1 SA23NOV
                                                      1125 1425
                                   PVGHKG HK1
                                   HKGJFK HK1
     CX843 K2 SA30NOV
CX368 K2 SU01DEC
                     SA30NOV
                                   JFKHKG HK1
                                                      0135 0635+1
                                                      0945 1230
                                  HKGPVG HK1
6. BJS/T BJS/T 010-86331000/CTG BUSINESS TRAVEL SERVICES CO., LTD/MIAOZHUANG
  SVC CX ID1 BJS 250CT24/D/98F/TICKET PENALTY FEE/360CNY/1601810380113C1/P1
SSR CKIN CX HK1 PVGHKG 363 M23NOV BRND/ECONLIGHT/P1
SSR CKIN CX HK1 PVGHKG 363 M23NOV FABS/MS21RRHA/P1
SSR CKIN CX HK1 HKGJFK 840 M23NOV BRND/ECONLIGHT/P1
SSR CKIN CX HK1 HKGJFK 840 M23NOV FABS/MS21RRHA/P1
  SSR CKIN CX HK1 JFKHKG 843 K30NOV BRND/ECONLIGHT/P1
4. SSR CKIN CX HK1 JFKHKG 843 K30NOV FABS/KS21RRHA/P1
5. SSR CKIN CX HK1 HKGPVG 368 K01DEC BRND/ECONLIGHT/P1
  SSR CKIN CX HK1 HKGPVG 368 K01DEC FABS/KS21RRHA/P1
                                           M23NOV 1602500000807
```

3、指定行李额进行换开运价计算:

该功能可让代理人根据旅客的需求,将行李额作为筛选条件进行换开运价的计 算。

指定行李件数或行李件数、重量同时指定的换开计算

TRI:票号/*01,04BG-10K*02-03BG-2PC

说明:表示第1,4 航段指定行李额10KG,第2,3 航段指定行李额为2PC。 运价基础与行李额不能同时指定;品牌与行李额不能同时指定。

原始航段: 学生票/行李 1PC

- 1. CX365 V1 SA23NOV PVGHKG DK1 0930 1240 SEAME 2 1
- 2. CX812 V1 SA23NOV HKGBOS DK1 1935 2200 SEAME 1 E

新航段: 学生票/行李 3PC

- 1. CX365 M1 TH28NOV PVGHKG DK1 0930 1240 SEAME 2 1
- 2. CX812 M1 TH28NOV HKGBOS DK1 1935 2200 SEAME 1 E



```
SS CX361 M 28NOV PVGHKG NN1
SS CX812 M 28NOV HKGBOS NN1
MARRIED SEGMENT EXIST IN THE PNR

**ELECTRONIC TICKET PNR**

1. XING/LICESHI KXW6PG

2. CX361 V MO25NOV PVGHKG HK1 0840 1125 SEAME 2 1

3. CX812 V MO25NOV HKGBOS HK1 1940 2200 SEAME 1 E

4. CX361 M1 TH28NOV PVGHKG DK1 0840 1125 SEAME 2 1

5. CX812 M1 TH28NOV HKGBOS DK1 1940 2200 SEAME 1 E

6. BJS/T BJS/T 010-86331000/CTG BUSINESS TRAVEL SERVICES CO., LTD/MIAOZHUANG

7. T

8. SSR CKIN CX HK1 PVGHKG 361 V25NOV BRND/ECONLIGHT

9. SSR CKIN CX HK1 PVGHKG 361 V25NOV BRND/ECONLIGHT

10. SSR CKIN CX HK1 HKGBOS 812 V25NOV BRND/ECONLIGHT
```

● 不指定行李件数进行 TRI 的计算:系统默认按规则进行最低品牌计算,品牌是 ECONOMY LIGHT,行李为 1PC



```
CHKG MS21RRHB
BOS MS21RRHB
                                              NVB28NOV24 NVA28NOV24
NVB28NOV24 NVA28NOV24
FARE CNY
DIFF CNY
                                              *IT FARE*
                2400
                 159 US PD CNY 147 G3 PD CNY
                                                            1063 OXT
                2400
OTAL CNY
8NOV24SHA CX X/HKG CX BOS Q SHABOS140.69M/IT END ROE7.10733
AID TAX/FEE/CHARGE
OXT CNY 5115 CNY 52YC CNY 90CN CNY 50XY CNY 27XA CNY 793YR CNDOS *NONENDORSEABLE FARE RESTRICTIONS APPLY
*BRAND CODE+ECONLIGHT+ECONLIGHT
FKTTL CX/28NOV24/2359
FOUR T ST100FF531
EELL CNY 9600
SELL TOTAL CNY
                     10969
CC OR/DE C F. BASIS-TKTCODE TICKET DESIGNABOS B MS21RRHB ST
TTN* NET FARE - CATEGORY 35 DATA FROM CX/ST12/864
ICKETTYPE BSP
I:160-2500000812#1200BJS250CT4 08300014
```

指定行李件数进行 TRI 的计算:系统按 3PC 进行品牌匹配,品牌为 ECONOMY ESSENTIAL,行李为 3PC

```
TRI:160-2500000812/*01-02BG-3PC
                          NO WAIVER
ITINERARY REPRICED USING CURRENT FARES
DRIGINAL BASE FARE CNY 7200
REVISED BASE FARE
                 CNY
                                 ADC
                           +3040
                                 ADC
TFC DIFF
                           +3040
TICKET DIFF
                 CNY
                                 ADC
                                 ADC
GRAND TOTAL
                                 ADC
*********** REVISED ITINERARY INFORMATION ********
      812M28NOV HKG1940 2200B0S0S
                                        #OCX #FN
SYSTEM DEFAULT-CHECK EQUIPMENT
*BRAND:ECONOMY ESSENTIAL
*ATTN REPRICED ON 250CT24*1914
```



```
HKG MS31RRHB
                                           NVB28NOV24 NVA28NOV2
                                           NVB28NOV24 NVA28NOV24 3PC CX
NVB28NOV24 NVA28NOV24 3PC CX
BOS MS31RRHB
ARE CNY
                                           *IT FARE*
               3040
               159 US PD CNY 147 G3 PD CNY
                                                        1063 OXT
               3040
OTAL CNY
88NOV24SHA CX X/HKG CX BOS Q SHABOS140.69M/IT END ROE7.10733
AID TAX/FEE/CHARGE
OXT CNY 5115 CNY 52YC CNY 90CN CNY 50XY CNY 27XA CNY 793YR CNDOS *NONENDORSEABLE FARE RESTRICTIONS APPLY
BRAND CODE+ECONESSENT+ECONESSENT
KTTL CX/28NOV24/2359
OUR T ST100FF531
SELL CNY 10240
SELL TOTAL CNY
                  11609
FC OR/DE C F. BASIS-TKTCODE TICKET DESIG
 SHABOS B MS31RRHB
ATTN* NET FARE - CATEGORY 35 DATA FROM CX/ST12/864
******************** EXCHANGE INFORMATION ***********
ICKETTYPE BSP
DI:160-2500000812#1200BJS250CT4 08300014
PLEASE ISSUE EMD TICKET FIRST
```

DFSR:A

出票及票面展示, 行李为 3PC

```
▶ETDZ:8*S
CNY3040.00 KXW6PG
160-2500000813
▶

ET PROCESSING...PLEASE WAIT! KXW6PG
▶

ELECTRONIC TICKET ISSUED
```



ISSUED BY: CATHAY PACIFIC AIRWAYS ORG/DST: SHA/BOS BSP-I
E/R: NONENDORSEABLE FARE RESTRICTIONS APPLY
TOUR CODE: ST100FF531
PASSENGER: XING/LICESHI
EXCH: 160-2500000812 CONJ TKT:
0 FM:1PVG CX 361 M 28NOV 0840 OK MS31RRHB/S 28NOV4/28NOV4
3PC OPEN FOR USE
RL:KXW6PG /6P14A91A
X TO:2HKG CX 812 M 28NOV 1940 OK MS31RRHB/S 28NOV4/28NOV4
3PC OPEN FOR USE
1 E RL:KXW6PG /6P14A91A
TO: BOS
FC: 28NOV24SHA CX X/HKG CX BOS Q SHABOS140.69 M/ITMS31RRHB/ST END ROE7.1
0733
FARE: IT FOP:MS
OI: 160-2500000812
TAX: PD 159US OI: 160-2500000812
TAX: PD 5115 FOR ALL TAXES: ▶DETR:TN/160-2500000813, X
TOTAL: CNY 3040A TKTN: 160-2500000813

提取 PNR:

```
MARRIED SEGMENT EXIST IN THE PNR

**ELECTRONIC TICKET PNR**

1. XING/LICESHI KXW6PG

2. CX361 M1 TH28NOV PVGHKG HK1 0840 1125 SEAME 2 1

3. CX812 M1 TH28NOV HKGBOS HK1 1940 2200 SEAME 1 E

4. BJS/T BJS/T 010-86331000/CTG BUSINESS TRAVEL SERVICES CO.,LTD/MIAOZHUANG

5. T

6. SVC CX ID1 BJS 250CT24/D/98F/TICKET PENALTY FEE/360CNY/1601810381243C1/P1

7. SSR CKIN CX HK1 PVGHKG 361 M28NOV BRND/ECONESSENT/P1

8. SSR CKIN CX HK1 PVGHKG 361 M28NOV FABS/MS31RRHB/P1

9. SSR CKIN CX HK1 HKGBOS 812 M28NOV BRND/ECONESSENT/P1

10. SSR CKIN CX HK1 HKGBOS 812 M28NOV FABS/MS31RRHB/P1

11. SSR TKNE CX HK1 HKGBOS 812 M28NOV 1602500000813/1/P1

12. SSR TKNE CX HK1 PVGHKG 361 M28NOV 1602500000813/2/P1

13. SSR DOCS CX HK1 P/CN/103863713/CN/130CT71/M/23APR25/XING/LICESHI/P1

14. SSR CTCM CX HK1 123123123/P1

15. RMK TJ BJS247

16. RMK 1A/6P14A9

17. FN/A/RIT//SCNY3040.00/C0.00/OCNY159.00US/OCNY147.00G3/OCNY1063.00XT/ACNY3040.00/P1
```