

Sales Bulletin



To : Hong Kong & Macau BSP Agents

From : Sales & Distribution

Date : 12 December 2025

Ref : IL / SB - 12 / 120

CX Fuel Surcharges (Effective 01 January 2026)

CX Fuel Surcharges will be revised for tickets issue / exchange on / after 01 January 2026 and travel on / after 01 January 2026.

Details :

1. The surcharge will be applied for ticket issue / exchange on / after 01 January 2026.

The application of fuel surcharge for tickets issue / exchange / re-issue as follows :

- For new tickets : New fuel surcharge applies
- For ticket re-issuance (Rebooking / Re-routing)
 - a) Totally un-used tickets (exchange) : New Fuel Surcharge apply
 - b) Partially used tickets (re-issue) : Applicable historical fuel surcharge apply based on the original ticket issue date

2. Historical fuel surcharge remains unchanged and will be carried for any ' Involuntary ' changes in ticket reissuance.

3. For CX flight coupons between HKG and South West Pacific, North America, Europe, Middle East, Africa.

between Japan and USA,

between USA / Spain and Brazil / Chile / Peru,

between Australia / New Zealand and Chile,

between United Kingdom / South Africa and Brazil,

between Qatar and Brazil / Croatia / Kenya / Russia / Serbia / Seychelles / South Africa / Ukraine.

POS worldwide for journey ex Japan : JPY 11,500 or equiv.

POS Hong Kong : **HKD 767**

POS Canada : **CAD 136.00**

POS New Zealand : **NZD 170.00**

POS elsewhere : **USD 98.30** or equiv.

4. For CX flight coupons between HKG and South Asia Sub-Continent.

POS worldwide for journey ex Japan : JPY 5,500 or equiv.

POS Hong Kong : **HKD 356**

POS Canada : **CAD 63.10**

POS New Zealand : **NZD 79.00**

POS elsewhere : **USD 45.60** or equiv.

5. For CX flight coupons not specified above :

POS worldwide for journey ex Japan : JPY 7,000 (for sector JP - TW / HK),
JPY 3,000 (for other sectors) or equiv.

POS worldwide for sector from Chinese mainland to Hong Kong : CNY135
from Hong Kong to Chinese mainland : HKD165 or equiv.

POS worldwide for journey ex Philippines : PHP 386 (for sector between PH - HK),
USD 24.50 (for other sectors) or equiv.

POS Hong Kong : **HKD 191**

POS Canada : **CAD 34.00**

POS New Zealand : **NZD 42.00**

POS elsewhere : **USD 24.50** or equiv.

6. The surcharges is applicable per passenger, per CX flight coupon and will be collected from all passengers regardless of ticket stock except

- a) Code-shared ferries to / from HK on all CX sectors
- b) POS Bangladesh for any journey ex BD on all CX sectors
- c) POS worldwide for CX marketing flights within Japan.

7. The surcharge applies to all fare types and regardless of class of travel and type of fares including Frequent Flyer Program.

8. The surcharge is to be collected at point of sale and show as // YR // in the taxes / fees / charges box in the ticket.

9. There is no exemption to any category of passengers (such as children / infants / senior / AD / FOC... etc. For ID, please refer to carrier), except infant without seat is exempted for POS PH, ex PH, sector between PH - HK.
10. The surcharge is interlinable and the amount shall accrue to CX .
11. For ticket cancellations, the residual of fare will offset the refund handling fee and / or local refund administrative fee only. Fuel surcharge will not be used to offset the cancellation penalty.
12. The surcharge will apply until further notice.

System updated.